

Providence

LIFE SERVICES

2017 ANNUAL REPORT

Indiana Expansion
Continues

Mentorships
Pave The Way

Meet Saratoga
Grove's
Centenarians

Rich Schutt
Named Global
Ageing Network
Chair

*The mission of Providence
Life Services is to enhance the
lives of those we serve in the
name of Jesus Christ.*

PROVIDENCE LEADERSHIP

2017—2018

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ANNUAL REPORT: Meet the Providence Family

We are so grateful for our Providence family. Whether you are a resident, volunteer, staff, donor, or other friend of Providence, we are blessed to work together to fulfill our mission: to enhance the lives of those we serve in the name of Jesus Christ.

Together, the members of the Providence family have worked together to honor the older generation by giving them the opportunity to age with dignity, to live vibrant lives, to receive gracious care.

Together, as a family, we have strived to meet the unique needs of those we serve. We invite you to meet some of the members of our family within these pages, and to continue to join us as we prayerfully and thoughtfully continue to assist our residents and their families.

We thank you for choosing to join our family, and may we continue to grow as we continue to serve.

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BOARD OF GOVERNORS

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ON THE COVER

Indiana Expansion Continues
*Providence now offers services
throughout Northwest Indiana.*

Providence Leadership

BOARD OF DIRECTORS

We are grateful for the principled men and women who form our Boards. Pictured here is the Board of Directors, which offers direct ministry oversight. These leaders guide us in our mission to enhance the lives of those we serve in the name of Jesus Christ.



Justin Kats

CHAIR | Justin is the Executive Director of Finance & Corporate Controller at the University of Chicago Medical Center. He attends Faith Church in Dyer and has served as a deacon, treasurer, and consistory member.



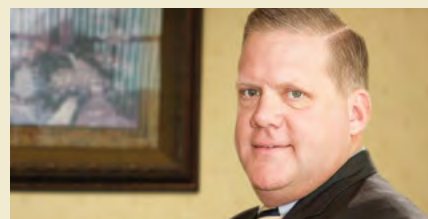
Rich Van Hattem

VICE CHAIR | Rich is retired from Allied Waste Industries and is a member of Faith Church Dyer, where he has served as an elder, on the Consistory Leadership Team, Compensation Committee, and Building Team.



Don Van Dyk

SECRETARY / TREASURER | Don is Treasurer at Ozinga Bros., Inc., and attends Orland Park CRC, where he has served as treasurer, administrative elder, and deacon.



Robert Workman

ASST. SECRETARY / TREASURER | Robert is a CPA who attends Orland Park CRC, where he has been an elder, deacon, the vice president of the council, and the treasurer of the church.



Lucette Bamford

Lucette Bamford is an Elder at Christ Church of Oak Brook. In that capacity, she chairs a million-dollar-plus program supporting men and women all over the world as missionaries. Lucette is President of the Chinese Christian Education Foundation, which works with seminary and church leaders in China.



Kevin Botma

Kevin is the Executive Vice President & Chief Operating Officer for Providence Bank & Trust. He attends Faith Church in Munster and previously served at First CRC of Lansing as an elder, deacon, and a member of the Finance and Building Committees.



Jean Cavanaugh

Jean is a CPA and attends Calvary Reformed Church, where she has served as Capital Campaign co-chair, Sunday School teacher, Coffee Break leader, Search Committee member, and a Stephen Minister.



Dr. Al Diepstra, DDS

Albert is a dentist at Webster Dental and attends Lombard CRC. He has served as a deacon, elder, president of the council, chairman of the pastor search committee, chairman of the endowment committee, and chairman of the 100th anniversary celebration committee.



Bastian Knoppers

Bastian is a Senior Vice President at FIS in Jacksonville, FL. He attends Elmhurst Christian Reformed Church, where he has served as an elder, deacon, and youth leader, and on various boards.

2017-2018



David Larsen

David is the Director of Bright Promise Fund for Urban Christian Education in Chicago, raising scholarship funding for fifteen schools in Chicago and its near suburbs. He attends Hope Christian Reformed Church in Oak Forest.



Howard Rynberk, Jr.

Howard is President of Valley View Industries and attends Orland Park CRC, where he has served as a deacon, elder, treasurer, and clerk.



Gary Smit

Gary is a retired school superintendent and currently a consultant for Josephson Institute of Ethics. He attends Western Springs CRC and has been President of the Council and the Education Committee Chair.



Tim Smits

Timothy is a funeral service professional at Smits Funeral Homes. He attends First Christian Reformed Church of South Holland, where he has served as an elder, deacon, and Sunday School Superintendent.



Robert Van Staalduin

Robert is owner, president, and funeral director at Knollcrest Funeral Home in Lombard. He attends Lombard Christian Reformed Church, where he has served as a deacon and elder.



Bill Zandstra

Bill is the comptroller for Dunhill Formal Wear, Inc., and he attends Faith Church in Dyer. He has served as an elder, deacon, youth group leader, and a member of various committees.



Rich Schutt

CEO, PROVIDENCE LIFE SERVICES | Rich is the CEO of Providence Life Services. He attends Orland Park CRC, where he is currently serving as elder.



Bill DeYoung

COO, PROVIDENCE LIFE SERVICES | Bill is the current COO of Providence Life Services. He formerly served as Providence's CFO for more than 20 years. He attends Parkview Christian Church in Orland Park.



Barry VanderGenugten

CFO, PROVIDENCE LIFE SERVICES | Barry is the CFO of Providence Life Services, and he attends St. Mary's Catholic Church in Mokena..



Providence Continues Indiana Expansion

Providence opened its first Indiana community just over a year ago in St. John. As we serve the residents there, we have seen a need for more Providence services in the area. As a result, we continue to expand our offerings across the border, through a new phase of construction at Park Place of St. John, a wider line of care options at Park Place of St. John, and hospice services from Providence at Home.

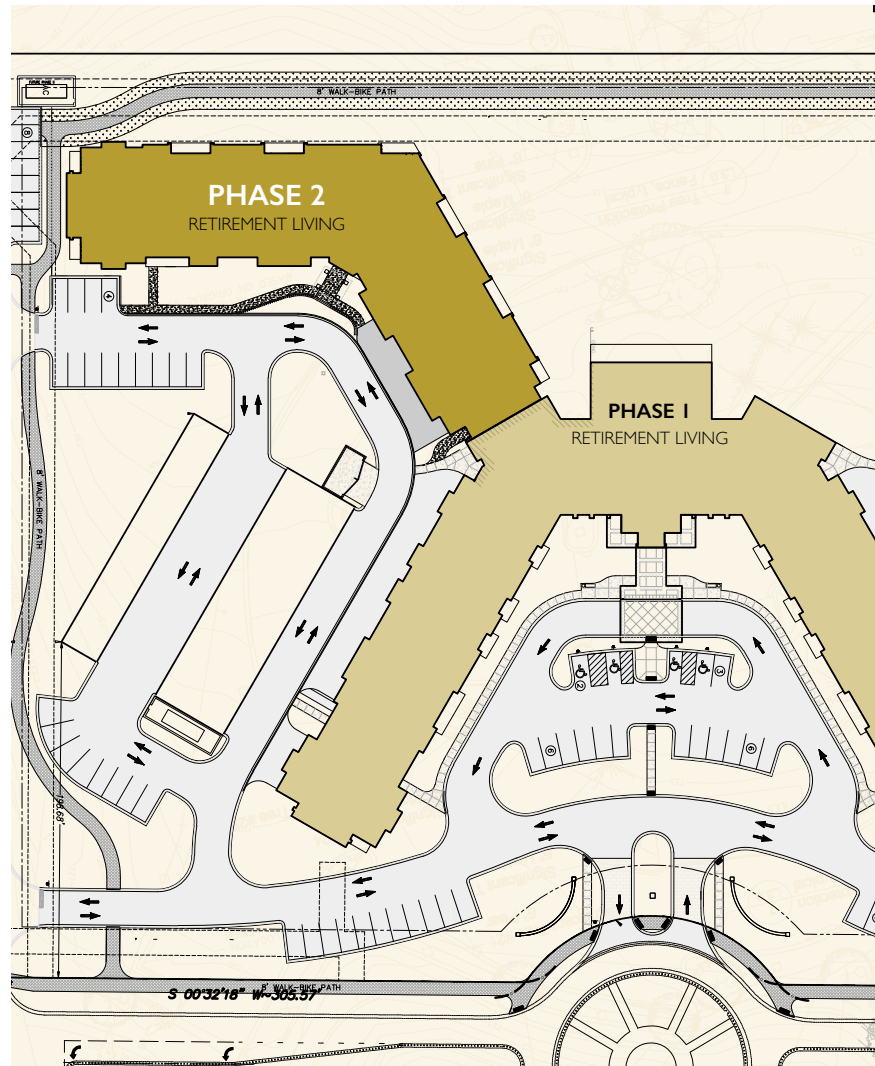
**Park Place of St. John:
PHASE II**

Now that the retirement living apartments have been filled and the Health & Wellness Center's Small Houses are up and running, the Park Place of St. John family is growing again!

We're planning a new wing to the retirement living building — which marks the beginning of Phase II of the development. Construction is expected to begin soon, with residents moving in about a year after we break ground.

The new wing, which was part of the original plans for Park Place, will nearly double the number of retirement living apartments at the community. Both one-bedroom and two-bedroom apartments will be available, meeting the demand that was expressed as Phase I began filling up. More than half of the Phase II apartments will have balconies or patios. A few more garages will be added during Phase II as well. The wing will have its own entry from the parking lot to shorten walking distance to the apartments, and it will be connected to the core of the building.

Some seniors have already expressed interest in moving into the new wing, and those residents will



Park Place of St. John is in plans to continue growth by beginning Phase II of the building.

have the advantage of joining the vibrant community life that already exists among current residents.

The first residents to occupy the new wing will once again be able to choose some aspects of their apartments: the countertop and cabinet colors, for example.

The retirement building opened to residents in late 2016. Park Place of St. John also offers a Health & Wellness Center for skilled nursing, memory care, and short-term rehab in a unique “Small House” setting, making a complete continuum of care available on the campus.

**Park Place of St. John:
CAMPUS CARE**

Providence at Home is now offering Campus Care services to seniors at Park Place of St. John, providing an assisted living level of care when needed.

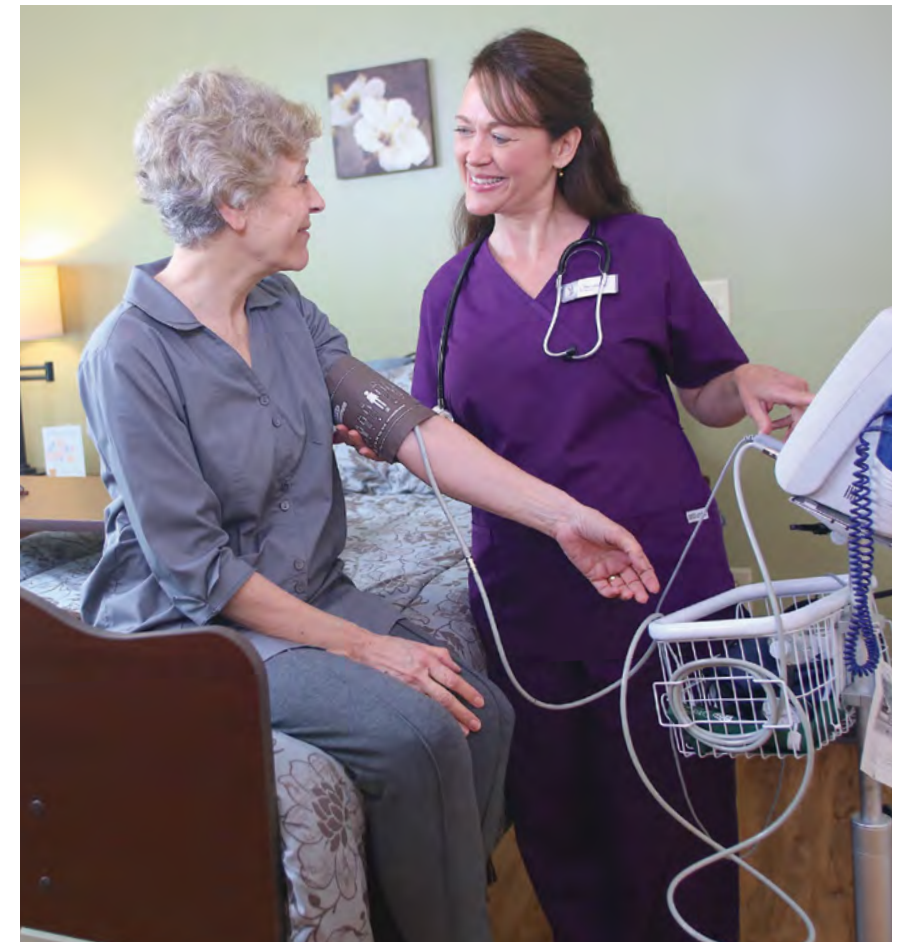
Campus care includes a variety of different services, and residents can choose what they need: wellness checks, medication reminders, housekeeping, grocery pick-up, help with bathing or dressing, laundry, nursing care — even live-in help.

The services can be requested individually or in packages; they can be used once or on a regular schedule — whatever fits the needs of the resident.

Residents can call the Providence at Home line for more information on Campus Care: (800) 509-2800. For more information about any of the other services at Park Place of St. John, call the community at (219) 351-5200.

HOSPICE

In June, Providence Hospice successfully completed its survey for accreditation and Indiana Medicare certification. Providence has offered



Resident care is individualized for each person's needs.

hospice in Illinois since 2002, and recently expanded its services into Indiana.

Hospice received its license for Indiana in August 2016 and completed its accreditation this August.

In both states, Providence Hospice walks alongside clients and families, providing help and hope during a difficult time. A team of Providence

nurses, physicians, therapists, aides, chaplains, dietary experts, and volunteers have answered their call to offer care and comfort for those in their final days.

For more information about Providence Hospice, call (800) 509-2800 or email hospice@provlife.com.



Evan Geels
Royal Park Place



Mark VanderZee
Providence Palos Heights



Tom Vander Velde
Providence Corporate

Developing Future Leaders

Many Providence staff members have been a part of this ministry for a long time. We recognize how valuable that experience is, so we encourage our community managers to share it with the next generation of leaders, through internships and mentorships.

We have encouraged these valuable relationships at many of our communities: at Royal Park Place and Royal Atrium in Zeeland, Michigan; at Providence Healthcare & Rehabilitation Centers in Palos Heights and Downers Grove, Illinois; and even in our corporate office in Tinley Park, Illinois.

At Royal Park Place and Royal Atrium Inn, Jeff Zylstra has been community manager for 25 years. He has gained valuable insight along the way – and now he has teamed up with Evan Geels, a Trinity Christian College alum and former Providence intern, to share that knowledge.

Evan is the new community manager at Royal Atrium Inn, while Jeff has remained in his role at Royal Park Place and is serving as mentor to Evan — as well as to Shawn Phillips, the community

manager at nearby Emerald Meadows in Grand Rapids.

In February, Jeff was nominated for the LeadingAge Michigan Outstanding Mentor of the Year Award — and he was selected as a winner. LeadingAge Michigan recognized him at the Gala of their annual conference.

“Jeff has made a lasting impact on the lives of both the residents he humbly serves and also the colleagues with whom he works,” Evan said. “Now, through his mentorship and guidance, he is sharing his passion and commitment with the emerging generation of senior care leaders.”

Jeff shares credit for his recent award with his fellow employees.

“I’m surrounded by a lot of good people — there are so many great team members and department heads here,” Jeff said. “(Winning

the award) is an honor, but something I need to share.”

It isn’t just Royal Atrium Inn that sees the benefit of a mentor relationship; Providence seeks to inspire the industry’s future leaders with mentorships at many of our communities.

Tom Vander Velde started his career at Providence with a three-month internship in marketing for Providence. Soon after, he was hired to work full time at Downers Grove, under the mentorship of Executive Director Deji Adegoye. Tom spent much of his time learning from the marketing team, which prepared him for his current role: Associate Marketing Manager at the corporate office.

Mark Vanderzee spent time working under the guidance of Megan Tengerstrom in Palos Heights. He worked with each department man-



Carolyn Van Drunen
Providence Corporate

internship program. Providence has been working with a number of interns from Trinity Christian College — including Mark, Evan, and current intern Carolyn Van Drunen.

Carolyn, a junior at Trinity Christian College, knew about Providence through her accounting professor. She applied and started working at Providence in May. She's spent her time working with and learning from the accounting department staff. "I've learned a lot, and enjoyed getting to know everyone," she says.

In the future, Providence has plans to expand the internship program to other schools and other roles in the organization, to continue developing, encouraging, and inspiring the future leaders in our industry. |

ager and their staff, learning every person's role in the community and doing hands-on work in every department.

"It is important for him to continuously look for ways to improve processes and patient care, but also to be familiar with each employees' workload, and look for ways we can improve there, too," Megan said.

In addition to that training, he also learned the administrator role directly from Megan.

Recently, Mark got the chance to put what he has learned into action.

Megan was promoted to Vice President of Operations, overseeing the skilled nursing services at all Providence communities, and Mark is now serving as the administrator at Palos Heights.

"I appreciate that we are growing our own leaders, who are truly dedicated to the mission of Providence Life Services," Megan said. "Mark is a great person, and he has a caring spirit. He is going to be a great administrator."

Development of future leaders continues through Providence's

Simplify Trips to the Doctor with the Health Info Kit

Keep all your health info in one place — whether it's for you, your spouse, your parent, or another loved one, this kit helps simplify trips to the doctor. And the best part? This resource is free.

Find it under "Free Downloads" on our website:
www.providenceliveservices.com.



PROVIDENCE
LIFE SERVICES



HEALTH INFO KIT

PREVENTING FALLS: A Home Safety Checklist

You may be able to prevent a serious "health incident" for your older relatives and loved ones by simply using this checklist to evaluate your own home as well as theirs.

(After all, home safety is important for all ages.)

X THROW AWAY THROW RUGS | Even when rugs are carefully taped down, they are a potential tripping hazard. Walkers, canes, crutches, and shoe heels can easily catch on the edges or corners, and the results can be painful. Even bed skirts and shower curtains that are too long, or coat hooks that are hung too low, can lead to dangerous entanglements.

X CLEAN UP CLUTTER | Children's toys, piles of books, half-finished projects, half-dirty laundry, dormant sports equipment — all should be cleared from floors and stairways. The only thing on your stairways should be a small, lightweight, handled basket — one at the top and one at the bottom. When you need to bring something upstairs or downstairs, put it in the basket, and slide the handle over your arm. This leaves your other hand free to grab the stair rail.

X GET A GRIP | All stairways should have sturdy handrails. Even if you don't think you'll use them now, at some point you'll appreciate having the option. And invest in grab bars in bathrooms — in the shower and tub, as well as near the toilet. Make sure handrails and grab bars are installed by someone who knows what he's doing, so they remain secure.

X DON'T SLIP UP | Soapy water is extremely slippery, especially on porcelain or tile. Install rubber mats or treads in tubs and showers, or anywhere that soapy water could splash and create a hazard.

X DON'T TRIP UP | Make sure wires, cords, and cables run along walls, not across walkways. You can use electrical tape or special staples to secure cords against baseboards. Don't run cords under rugs or carpeting — this may prevent tripping, but it can be a fire hazard.

X CHANGE & REARRANGE | Especially in the kitchen, arrange items that you use most frequently on shelves that are easiest to reach. Keep a step ladder nearby for those occasions when you do need to reach a higher shelf. When a step ladder is not convenient, the tendency is to stretch and reach for an item anyway, and the result can be pulled neck muscles or a bump on the head when the object slips out of reaching fingers. Use a sturdy, level step ladder that has rubber grips on the feet and a stepping area wide enough to make you feel comfortable. If you have cabinets under your kitchen counters, consider installing pull-out sliding shelves to make items more viewable and accessible.

X LIGHT UP THE ROOM | Eyesight does fade with age, so lighting becomes more important. Use brighter bulbs wherever possible, and make sure stairways are well lit (*with light switches at both ends*). Leave hall lights or bathroom lights on in preparation for nighttime trips. You may pay a few cents more on your electric bill, but you'll save the cost of a midnight ambulance ride!

Meet Our Providence Centenarians

GAS PRICES, CLOTHING STYLES, THE ECONOMY, CULTURE — A LOT CHANGES IN 100 YEARS.

Our Downers Grove centenarians sat down to talk a little about the changes they have witnessed in their lifetime, and the wisdom they have gained along the way. They each have interesting, personal stories they enjoy sharing, and there are common themes in their stories, memories, and beliefs.



Evelyn Wettour
Saratoga Grove Resident



Andy Medema
Saratoga Grove Resident



WHAT WE LEARNED

Andy Medema, “The Mayor of Saratoga Grove,” was 100 on Dec. 19, 2016. Evelyn Wettour hit the century mark the next day, Dec. 20. Caroline Tarczon (*not pictured*) joined the 100 club on March 21, 2017.

They don’t feel their age.

“I think I’m only 85 — how about you, Evelyn?” Andy asked. “I’m only 75, Andy!” she answered. But they’re also aware they’ve been fortunate to make it this far. “I wish I knew the secret — we’re just lucky, I think,” Caroline said.

They’re not sure what the secret to living 100 years is, but good genes seem to be a big part of it. Clean living helps too: they’re pretty sure that not smoking plays a role (*and they can’t believe anyone still smokes with the price of cigarettes now, anyway*).

All three residents were affected by war, as veterans or the wives of veterans. Andy was a member of the American Legion, and served as military police after he left the service. “It was an altogether different life than it is now,” he said.

Like many Americans, they have opinions about the most recent election that they’re happy to share. They remember clearly the day Kennedy was elected, and the day he was shot.

Evelyn learned shorthand and worked as a private secretary. She loved it. She practiced her shorthand by taking sermon notes each Sunday. Caroline only went to school until age 14.

They think kids used to be better behaved. “If what I hear from my grandkids is true, then teachers are a lot more lenient now,” Evelyn said. Parents, too — “My parents were stricter; I was afraid of my mother,” Caroline said. “I don’t think kids are afraid of their parents anymore.” But they also think that today’s forms of discipline are probably better for everyone.

Andy and Evelyn each had big parties for their 100th birthdays last winter — each had about 100 people attend. Andy’s party was at the American Legion, and Evelyn’s was at her church. Caroline’s family planned a pizza party for her 100th, which included all 19 of her grandchildren. ■

Think Mom & Dad Might Need a Little Help at Home?

SIGNS TO LOOK FOR AT YOUR NEXT VISIT

As you visit your parents, you may have noticed subtle changes that may cause concern. Some things around their house may seem neglected since your last visit. Some of these changes may be small. Others may seem more significant. But there are a few things you should look out for, to make sure they are still doing okay on their own.

THE HOUSE ISN’T CLEAN.

There’s dust on all the shelves, and the carpet hasn’t been vacuumed in quite a while. Dishes are starting to pile up in the sink. Dad never would have let this go — even a year ago.

THE FRIDGE IS EMPTY.

If there isn’t much food around and Mom seems to be losing weight, she might be skipping meals — either choosing not to cook, or forgetting about it altogether.



THEIR GROOMING HABITS HAVE CHANGED.

A slip in the tub is a real fear for many seniors, and they may choose to skip a shower instead of risk it.

THEY SEEM FORGETFUL, DEPRESSED, OR DISTRACTED.

You know when your parents aren’t acting like themselves. There may be deeper issues at play which require a doctor visit. But there might also be a simple fix.

Providence communities offer seniors a vibrant social life while caring for their physical needs as they age. However, we are also

aware that some seniors prefer to remain in their own homes, for a variety of reasons. That’s why, more than 20 years ago, we created Providence at Home.

Providence at Home meets people where they are, providing a wide variety of personal care services — including help with bathing and dressing, running errands, light cooking and cleaning, and social interaction. From a few hours a week to around-the-clock care, there are options for everyone. ■

For more information, contact Providence at Home: (800) 509-2800.



Global Ageing Network's New Board Chair

During the Global Ageing Network (GAN) Conference in September, Providence Life Services CEO Rich Schutt was named the incoming Chairman of the Board for the organization.



The annual conference, which was held this year in Montreux, Switzerland, connected more than one thousand aged care professionals from more than 20 countries. Rich has served on its board for several years, most recently as treasurer.



Left to right: Margie VanZyl (Immediate Past Chair), Katie Smith Sloan (Global Ageing Network, Executive Director LeadingAge, CEO), Marcus Riley (Current Chair), and Richard Schutt (Incoming Chair).

GAN, an international organization, is committed to helping people age with dignity. Their leaders set the stage for innovative ideas in senior living solutions.

Members of GAN include global leaders from many different areas of expertise all working toward the same goal: ensuring that our aging population get an opportunity to have exceptional quality of life. It includes international leaders in aging services, housing, research, technology, and design.

Providence is proud to be represented in this global community, and grateful to be able to access the collective knowledge, wisdom, and experience of this international team.

GAN is a Non-Government Organization (NGO) recognized by the United Nations, and works to promote quality services for those aging around the world. It works

toward shared education between countries, and sponsors scholarships for people whose nation's aging policies either don't exist or need radical enhancement.

More than 20,000 aging services providers worldwide, who serve almost 5 million elderly daily, are represented in GAN. The network's members are for-profit, not-for-profit, and governmental organizations from Australia, Austria, Belgium, Canada, China, Croatia, Cyprus, Denmark, France, Germany, Hong Kong (SAR), India, Israel, Ireland, Japan, Malta, the Netherlands, New Zealand, Norway, Poland, Romania, Russia, Singapore, South Africa, South Korea, Spain, Sweden, Switzerland, United Kingdom, and the United States of America. |

MEET RICH SCHUTT

Providence CEO

Rich is deeply committed to his life and work here at PLS and at home. Here are a few things you may not know about Rich:

His first job was at Providence (then called Rest Haven). He began working in maintenance at Providence of Palos Heights when he was 15.

He was named CEO in 1986, and he has served at Providence for more than 40 years.

He is married to Linda Schutt (RN, MSN), who serves PLS as the VP of Education.

They have three daughters, two sons-in-law, and three grandchildren.

They are members of Orland Park Christian Reformed Church, where Rich is an Administrative Elder. Linda serves on the Orphan Ministry.

He shares that his favorite moments at Providence are serving and interacting with residents, along with solving complex healthcare strategies for the organization.

His biggest challenges in the role of CEO include lowered Medicare and Medicaid reimbursements and rising costs, as Providence keeps up with regulations and the needs of a growing aging population.

His vision for Providence is continued ministry expansion — especially the growth of assisted living and specialized dementia care — as well as more partnerships with hospitals and accountable care organizations.

Rest for the Whole Family

Want to take your family on vacation, but worried how Mom will fare while you are away? Want Dad to consider a retirement home, but he's not sure he will be happy there? Here's a solution to both concerns: Respite Care.

Many Providence communities offer respite rooms for short-term stays. When you schedule a respite stay for Mom, she will stay in a private room, be served three hot meals each day, get a chance to try out community activities, and receive personal attention from a compassionate staff.

The specifics vary from location to location, but in general you can expect:

- | A private room, ready for a guest
- | Nutritious, delicious meals
- | Participation in a life-enriching social schedule
- | Attention from friendly, professional housekeepers, dining room servers, and life enrichment staff (and CNAs or nurses, if healthcare is needed).



A few days of rest and respite might be just what you or your loved one needs — a vacation for the whole family. And if you are researching different care options, it's a great way for Dad to take the community for a "test drive" before any decisions are made.

Respite is offered at the following Providence locations:

- | Village Woods in Crete, Illinois
- | Saratoga Grove in Downers Grove, Illinois
- | Park Place Health & Wellness Center in Elmhurst, Illinois
- | Victorian Village in Homer Glen, Illinois
- | Emerald Meadows in Grand Rapids, Michigan
- | Royal Atrium Inn in Zeeland, Michigan



Small Houses

A NEW PERSPECTIVE

The Small Houses on our Victorian Village and Park Place of St. John campuses offer something different to skilled nursing and memory care residents, as well as rehabilitation clients.

From the schedules to the staff to the building itself, everything about a Small House is different—and better. Flexible schedules allow residents to maintain their independence, while staff members tackle all the home's daily tasks, caring for residents the way a family member would. And because there are only 10 skilled nursing residents in each building, the staff really get to know each person. The home's family feel includes home-style meals served in an open, community kitchen, and the short hallways allow residents to move freely from their private rooms to the kitchen, living room, or patio with ease.

Providence has spent decades offering seniors the services they need and want, and these Small Houses are the future of healthcare. Visit our campus in Homer Glen, Illinois, or in St. John, Indiana, to see the difference for yourself. |



See the Small House difference for yourself!



www.ProvidenceSmallHouse.com



Financial Information

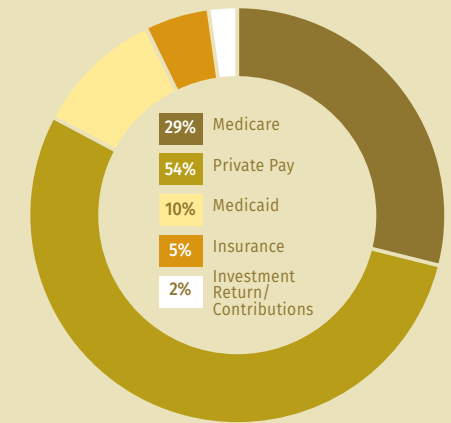
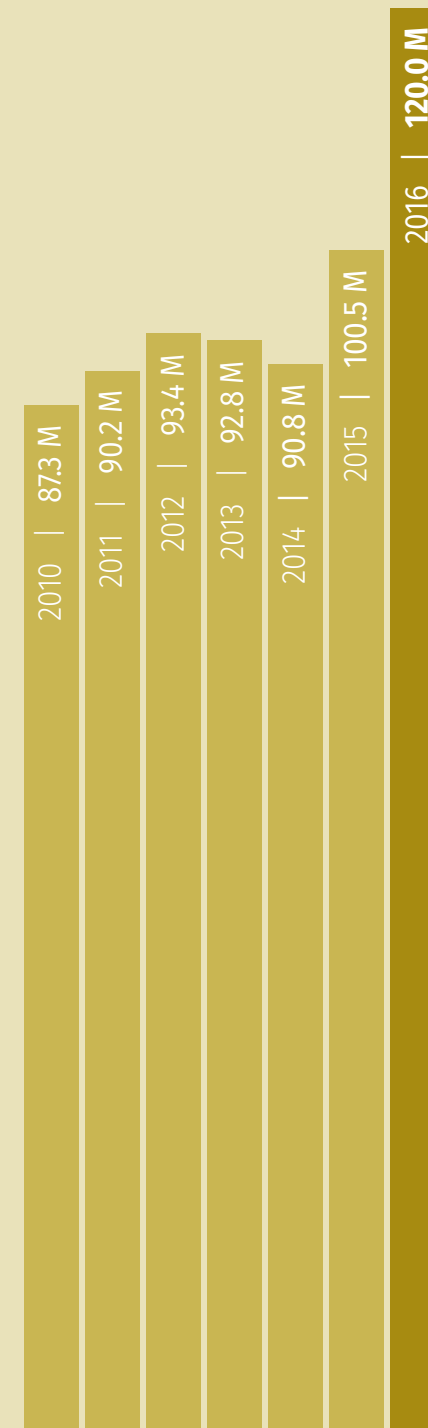
Providence Life Services is able to provide a variety of services to thousands of people because of the abundant generosity of a broad Christian family. A copy of our audited financial statements and the independent auditors' report thereon may be obtained by contacting:

Barry VanderGenugten, Chief Financial Officer, at 708.342.8100.

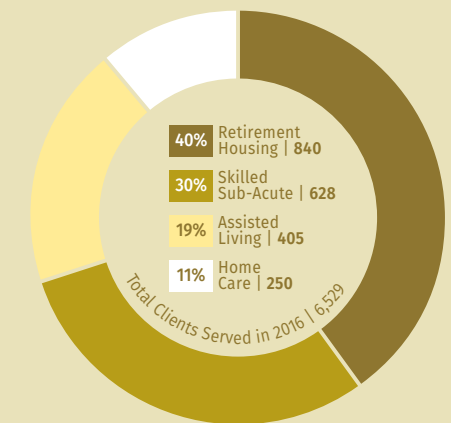
Providence Life Services Corporate Facts | 2016

CAPACITY		GENERAL STATISTICS	
Retirement Housing	840	Total Acreage of Land (9 campuses)	134 acres
Skilled/Sub-Acute	628	Total Square Footage of Buildings	1,615,071
Assisted Living	405	Land for Future Development	33 acres
Home Care	250		
CURRENT CAPACITY	2,123		
TOTAL CLIENTS SERVED IN THE YEAR	6,529		
EMPLOYEE STATISTICS		AVERAGE AGE OF RESIDENTS	
# of Employees at Year End	1,589	Providence Palos Heights	81
Total Payroll	\$48,878,887	Providence Downers Grove	81
Total Hours Paid	2,251,619	Providence Zeeland	81
		Village Woods	88
		Saratoga Grove	88
		Victorian Village	87
		Royal Park Place	89
		Emerald Meadows	85
		Park Place Elmhurst	85
		Park Place of St. John	84

Revenue FROM ALL SOURCES

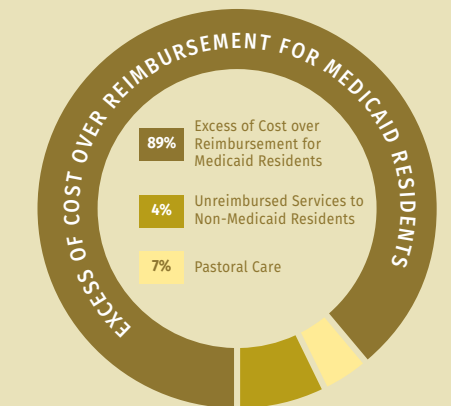


Source of Revenue



Current Capacity BY SERVICE PROVISION

Donations



Charity Care

Village Woods Pool Makes a Splash with Residents, Community

One of the favorite amenities at Village Woods is also one of their best-kept secrets—a newly-renovated outdoor pool.

Right outside the center lobby, the massive pool and surrounding area offers more than just the refreshing waters. An expansive area for sunbathing and small gatherings, as well as picnic and shuffleboard areas, allows residents room to enjoy time with friends and family.

In addition, the Senior Fit program offers water aerobics three days a week for residents, and it's a big hit. According to Rick Molenhouse, Community Manager, the pool is always full. He credits the recent remodel for giving the pool



new life, beautiful landscaping, and a relaxing setting for residents to enjoy.

“One woman was looking at another area facility that was very nice and newly built,” Rick says. “But in the end, she said she wanted to live at Village Woods for the pool. She said it made her feel like she was at home.”

The pool also invites the Beecher Park District to offer swimming lessons 3 days a week, and, for a small fee, area residents can also come swim. “The community members just love seeing the kids,” Rick says.

Many community members have family parties in the lower-level banquet hall, then finish their festivities at the pool right outside the doors. A gas grill is available for both residents and staff.

Some residents don't feel like swimming, but enjoy simply sitting outside on a warm day near the water.

No matter what the people choose to use the area for, this pool provides just one more amenity to help the Village Woods community know they're home. ■

Why Ardess Chose Park Place — and Why She's Going Back

Ardess Van Prooyen did lots of research before she decided on Park Place of St. John for her sub-acute rehab stay. Find out why she chose this new Providence community:

- 1 She needed rehab after knee surgery, and Park Place is unlike any other “nursing home” she had ever seen. With its “Small House” architecture, Park Place feels more like home than a hospital. Everyone who stays there has a private room and bathroom, and the kitchen has an open floor plan. Hallways are short — which is helpful when you have to learn to walk on a new knee.
- 2 Park Place was able to accommodate her family's needs. Ardess' husband, Burt, doesn't drive anymore. If Ardess went to rehab and Burt stayed at their home, he would be home alone for weeks — and she didn't want to be without him, either. Park Place allowed Burt to



Ardess and her husband Burt were able to live together during her rehabilitation stay.

move in while Ardess was at the hospital. He was familiar with the building and the routine before she arrived, which meant that Ardess could focus on her rehab.

- 3 The care was exceptional. “I give the therapy an A+,” Ardess said. “My doctor was very impressed with my progress.”

- 4 Retirement living is also available on campus — and she'd eventually like to move in. Ardess and Burt were considering making Park Place their home before they even found out that rehab services were offered there.

Now they know the kind of care, staff, and community offered at Park Place, and it makes them even more excited about the possibility of moving into the retirement building one day.

Ardess was so impressed with her stay at Park Place, she and Burt immediately made plans to return after her second knee replacement. She suggests that others give it a try, too. “I said (to my doctor) at Rush, ‘If you get any patients from Northwest Indiana, you should send them to Park Place!’” ■

Chef Aims to Offer an Experience, Not Just a Meal

Food nourishes our bodies; it gives us strength and energy. But it can do much more than that — food can be exciting. It can comfort us; it can bring back memories. Food can help form community.

Victor Ortuno — or Chef Victor, as he's known at Saratoga Grove — knows about food. He has been in food service since he was 16 years old. His experience varies wildly, and it prepared him well for the kind of chef he wants to be: he loves to try new things, and he loves to offer restaurant-quality meals to the residents.

Victor took four years of cooking classes in high school and started his career as a cook at a Wild-West-themed restaurant. He was named an executive chef by age 22. He served four years as executive chef at a banquet hall with a French bistro menu while he finished his



Chef Victor Ortuno strives for a smile on the resident's faces after they taste his cooking.

culinary arts degree at Elgin Community College. Then he took the position of food service director at Saratoga Grove and Providence of Downers Grove.

"I love it, I love it, I love it," he said.

He enjoys providing residents with meals that they can look forward to, including different ethnic food — they're not going out to eat as much, he says, so he brings the types of food from different restaurants to them. He likes to be bold in his cooking. He uses a variety of recipes so that residents can experience different things.

He also enjoys cooking in front of the residents. He customized Saratoga Grove's new buffet so that he

could cook made-to-order omelets and fresh Belgian waffles.

"I have a passion for making food exciting," he said.

He also works with the residents to serve them what they want: they get a different flavor of ice cream every day, for example. When a resident mentioned how much he missed going to Cubs games for hot dogs, Victor spent a summer night making hot dogs on the grill.

Victor enjoys preparing the food that nourishes residents, and brings them together around a table. But the most important thing to Victor is that the residents are happy.

"Happy faces make my day," he said. ■

Café Offers Friendly Spot for Royal Park Place Residents

At Royal Park Place in Zeeland, Michigan, residents have always enjoyed the Café, but now they can appreciate the new look and feel of being in a contemporary coffee house.

The recently renovated Café, adjacent to the dining room, boasts new furniture and art, and Community Manager Jeff Zylstra says that residents have been responding positively.

"I've had numerous compliments on the new chairs and wall hangings," Jeff says.

Life Enrichment Director Paula St. Amant echoes the sentiment. "It's very welcoming," she says.

The wallpaper was taken down and replaced with fresh paint and modern art, and the old chairs were swapped with larger, more comfortable seating.

Paula says the dark wood colors give the Café a cozy feel, and the



The newly renovated Café continues to be a favorite spot for the Royal Park Place community.

big clock makes the place modern. Coffee is always brewing, and tea, cocoa, and cookies are also available. In addition to the community's many planned activities, residents are making their own plans here and connecting with their family and friends.

"There's always something going on," Paula says. "It's the go-to place."

What the Café really does is give residents another place to relax and know that they are home.

"What I really like about the Café is seeing residents use it without an invitation to do so," Jeff says. "We have plenty of planned activities, but the Café is all about spending time with your neighbors and making new friends on your own terms." ■

"There's always something going on," Paula says. "It's the go-to place."

Generous Community



Command those who are rich in this present world not to be arrogant nor to put their hope in wealth, which is so uncertain, but to put their hope in God, who richly provides us with every enjoyment. Command them to do good, to be rich in good deeds, and to be generous and willing to share.

I TIMOTHY 6:17-18

GIFTS RECEIVED 1/1/2017-12/31/2017

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Advacare Systems
Arbor Place of Lisle
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Amber Mechanical Contractors
Angela Anderson
Dr. Sunny Andrews
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Robert Arendsen
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Assurance Agency
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Dr. David & Jill Beezhold
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Julie Benda
Derke & Doris Bergsma
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Kirk & Jean Cavanaugh
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Kathy Ceh
Centier Bank
Sophia Ceppos
Fern Cerqua
Michael & Francine Chapin
Nancy Charters
Anne Chilstrom
Joyce Christos
Clarence Davids & Company
Hyun Clark
Warren & Virginia Clark
Classis Zeeland
Charles Cole
Sharon Collins
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Comcast Business - Greater Chicago Region
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Trinidad Duran
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John & Deanne Dykstra
Michelle Dykstra
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Economy Disposal
Edward Jones Investments - Jack Mudde
Phillip & Cassy Eenigenburg
Eenigenburg Quality Water
Jean Egan

Gina Elbersson
Rev. Henry & Elizabeth Elgersma
Rich & Barb Elkins
Curlie Engdahl
Don & Janis Engelsman
Dan & Amy Englert
Rev. Gerry & Carol Erffmeyer
The Estate of Ben & Kathleen Tameling
The Estate of John & Joni Van der Aa
The Estate of Lucille (James) Severa
The Estate of Simon & Jennie Visser
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Evenhouse & Co.
Arlene Evenhouse
John & Marcia Evenhouse
Chester & Myra Evers
Faith Christian Reformed Church - Elmhurst
Faith Church - Dyer
David & Heather Falls
First Church (PCA)
First Reformed Church of Zeeland
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Douglas Fitzgerald
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Danuta Fudala
Rodlynn Gajda

Leslie Gallegos
Marie Gaskill
Evan & Hannah Geels
Robert Gehrt
Georgio's Banquets
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Sally Giffney
Diane Giglio
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Henry Bros. Co.
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Ken & Barb Leep
Donna Leo
Gary Leo



In everything I did, I showed you that by this kind of hard work we must help the weak, remembering the words the Lord Jesus himself said: 'It is more blessed to give than to receive.'

ACTS 20:35

Generous Community

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 Stephanie Litka
 Daniel & Allison Loerop
 Richard & Roselyn Loerop
 Kenneth Lohbauer
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 Joan Lynch
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 Betty McGinnis
 Therese McGrath
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 Russ Ooms
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 Glen Ostdiek
 Thomas & Judith Ostrem
 Larry & Johnna Otte
 Grace Ouellette
 Robert Overheidt
 Carol Overzet

*If I give all I possess to the poor
 and give over my body to
 hardship that I may boast, but
 do not have love, I gain nothing.*

I CORINTHIANS 13:3



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 Ozinga Brothers, Inc.
 Hilda Ozinga
 Paul Ozinga
 Diane Paarlberg
 Ralph & Margene Paarlberg
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 Jeanne Panuncialman
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 Paragon Clinical
 Barb Park
 Park Place of St. John
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 Providence Bank

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 Lois Reidenga
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 Nancy Van Drunen
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 The Van Dyke Family Charitable Foundation
 The Van Dyke Group
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 Michelle Walsh
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 Patricia Zandstra
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 Evelyn Zeilstra
 John & Janice Zeilstra
 Van & Lois Zeilstra
 Peter Zeman
 Ziegler
 Mirko Zosak



*And God is able to bless you
 abundantly, so that in all things at
 all times, having all that you need,
 you will abound in every good work.*

II CORINTHIANS 9:8

57th Annual Ministry Celebration

Torchlight is our best known and longest-running event, an opportunity for the Providence family to gather, socialize, and hear highlights from the past year of ministry.

This year, the annual dinner was at the Union League Club of Chicago, a historic and beautiful venue. We had a wonderful evening touring the building, viewing an extensive art collection, and enjoying an elegant meal. We honored the older generations that we serve, celebrated the work of our current generation, and encouraged the younger generations to step up.

In 2018, we will gather at Chicago's Shedd Aquarium. The date is set for Friday, November 2. We look forward to seeing you there!

A Generation
WORTHY



Torchlight 2017



3 Ways to Make a Difference at a Providence Community

Providence Life Services is a nonprofit organization with a vision for enhancing the lives of seniors — but we couldn't do it without our Providence family! We are grateful for all those who give of their time, money, and effort to help us in our mission.

THERE ARE THREE KEY WAYS FOR YOU TO JOIN US IN MAKING A DIFFERENCE:

1

VOLUNTEER

Providence volunteers are people who have a smile to share or a service to offer. Some interact directly with residents; others work behind the scenes. Some come on their own every week or every month; others drop in once in a while with a big group from church or school. Whatever your skill, whatever your schedule, we'd love to have you join us in making Providence a vibrant place to live.

To start volunteering, fill out the form on our website www.VolunteerAtProvidence.com or contact your local community or service and ask about available opportunities to volunteer.

2

DONATE

Tax-deductible gifts to Providence make a big difference in the lives of our residents. Your contribution helps bridge the gap between what the government reimburses through Medicaid and what Providence-quality care actually costs. Donations to Providence ensure that seniors continue to receive the help they need, even when they can't provide it for themselves. Gifts can be made to particular services or communities; they can be in memory or in honor of loved ones; they can be given by individuals, families, or businesses.

To donate, visit our secure site: www.DonateToProvidence.com

3

WORK

Employment at Providence is more than a job — it's a calling. Whether it's a role in housekeeping, maintenance, nursing, or administration, each employee has a chance to directly impact the lives of those we serve. We have communities throughout Chicago's south and west suburbs, a brand-new campus in St. John, Indiana, and locations in Michigan.

If you'd like to be part of the Providence team, visit www.workatprovidence.com

PROVIDENCE LOCATIONS & SERVICES

INDEPENDENT & ASSISTED LIVING

Emerald Meadows (AL, M)
6117 Charlevoix Woods Court S.E.
Grand Rapids, Michigan 49546
(616) 954-2366

Park Place of Elmhurst (IL)
1050 S. Euclid Avenue
Elmhurst, Illinois 60126
(630) 333-4343

Park Place Health & Wellness Center
(AL, SN, R, M)
1150 S. Euclid Avenue
Elmhurst, Illinois 60126
(630) 936-4100

Park Place of St. John (IL)
10700 Park Place
St. John, Indiana 46373
(219) 351-5200

Royal Atrium Inn (AL)
400 Parkside Drive
Zeeland, Michigan 49464
(616) 772-1248

Royal Park Place (IL)
500 Parkside Drive
Zeeland, Michigan 49464
(616) 772-2224

Saratoga Grove (IL, AL, M)
3460 Saratoga Avenue
Downers Grove, Illinois 60515
(630) 971-1995

Victorian Village (IL, AL, M)
12600 Renaissance Circle
Homer Glen, Illinois 60491
(708) 301-0800

Village Woods (IL, AL)
2681 Route 394
Crete, Illinois 60417
(708) 672-6111

REHABILITATION & SKILLED CARE

Providence Healthcare & Rehabilitation Centers
13259 S. Central Avenue (SN, R)
Palos Heights, Illinois 60463
(708) 597-1000

3450 Saratoga Avenue (SN, R)
Downers Grove, Illinois 60515
(630) 969-2900

285 N. State Street (SN, R, M)
Zeeland, Michigan 49464
(616) 772-4641

Park Place Health & Wellness Centers
1150 S. Euclid Avenue (AL, SN, R, M)
Elmhurst, Illinois 60126
(630) 936-4100

10820 Park Place (SN, R, M)
St. John, Indiana 46373
(219) 351-5200

Victorian Village Health & Wellness Center
12525 Renaissance Circle (SN, R, M)
Homer Glen, Illinois 60491
(708) 590-5050

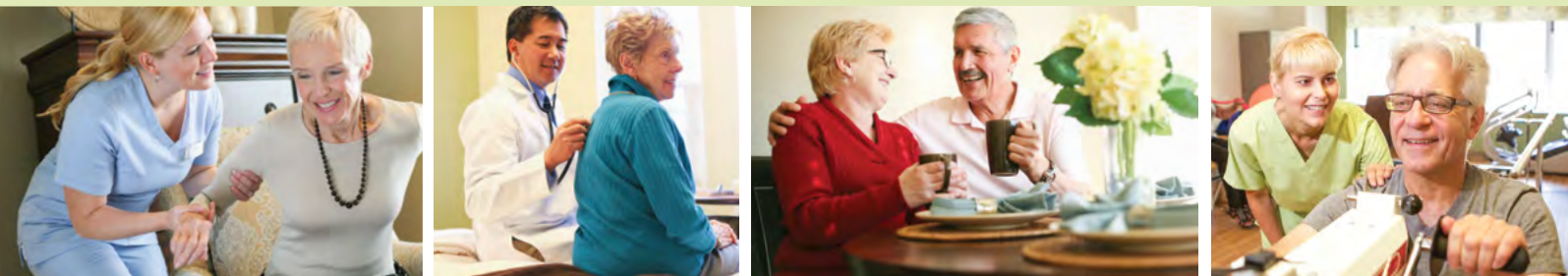
HOME & COMMUNITY-BASED SERVICES

Providence at Home
(Private Duty, Home Health)
SERVING ILLINOIS & INDIANA
(800) 509-2800

Providence Hospice
SERVING ILLINOIS AND INDIANA
(800) 509-2800

IL | Independent Living
AL | Assisted Living
R | Rehab
SN | Skilled Nursing
M | Memory Care

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www.ProvidenceLifeServices.com

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