

Providence

L I F E) S E R V I C E S

ISSUE No. 2 | 2020

Providence-Style Care
in a Brand-New World

Faces of the
Front Line

Providence
Communities Take
Steps to Mitigate
COVID-19 Risk

*Answering the call to enhance the
lives of those we serve in the
name of Jesus Christ.*

PROVIDENCE MISSION

PROVIDENCE LEADERSHIP

2019—2020

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Celebrating Generations of Leadership

FAITHFUL SERVICE IN CHANGING TIMES

BY RICHARD C. SCHUTT, CEO

Much has changed in the world since we last communicated with you through this newsletter. The COVID-19 pandemic has affected each of us in countless ways, but especially poses an insidious threat to the older adults we serve. That's why we want to offer you assurance of the many steps we are taking to keep our residents and employees safe and to mitigate the threat of this virus within our facilities.

As a non-profit, faith-based organization, our mission has always been to serve others in the name of Jesus Christ. And over the past several months we have witnessed that mission vividly in action through the work of our heroic direct caregivers, our hardworking support staff, our dedicated administrators, and all those who have shown enormous creativity, resiliency, bravery, commitment, and compassion.

In this midst of this time of rapid and often disorienting change, it's important to reflect on the lessons of our past. As we celebrate our ministry this year, each newsletter is highlighting a two-decade period in our Providence history. We give thanks for those leaders who went before us and laid the solid foundations of our ministry, built on the bedrock of God's faithfulness. For as Jesus tells us in the Sermon on the Mount, "The rain came down, the streams rose, and the winds blew and beat against that house; yet it did not fall, because it had its foundation on the rock." (*Matthew 7:25*)

We also give thanks for the outpouring of goodwill and generosity our ministry has received during this difficult time. Six decades ago, hundreds of faithful supporters gathered for our first **Torchlight Celebration** because they believed in the importance of the work we do. And today we have been blessed by countless donations of face masks, handmade cards, meals for our staff, and donations to the Mission Award Fund to honor those Providence Life Services caregivers working on the front line of the pandemic. It is a true blessing for our organization to have earned such a place of honor in the hearts of our family of supporters.

I will continue to keep all of you in my prayers, and hope that you will do the same.

PROVIDENCE LOCATIONS & SERVICES

INDEPENDENT & ASSISTED LIVING

Emerald Meadows (AL, M)
6117 Charlevoix Woods Court S.E.
Grand Rapids, Michigan 49546
(616) 954-2366

Park Place of Elmhurst (IL)
1050 S. Euclid Avenue
Elmhurst, Illinois 60126
(630) 333-4343

Park Place Health & Wellness Center
(AL, SN, R, M)
1150 S. Euclid Avenue
Elmhurst, Illinois 60126
(630) 936-4100

Park Place of St. John (IL)
10700 Park Place
St. John, Indiana 46373
(219) 351-5200

Royal Atrium Inn (AL)
400 Parkside Drive
Zeeland, Michigan 49464
(616) 772-1248

Royal Park Place (IL)
500 Parkside Drive
Zeeland, Michigan 49464
(616) 772-2224

Saratoga Grove (IL, AL, M)
3460 Saratoga Avenue
Downers Grove, Illinois 60515
(630) 971-1995

Victorian Village (IL, AL, M)
12600 Renaissance Circle
Homer Glen, Illinois 60491
(708) 301-0800

Village Woods (IL, AL)
2681 Route 394
Crete, Illinois 60417
(708) 672-6111

REHABILITATION & SKILLED CARE

Providence Healthcare & Rehabilitation Center
3450 Saratoga Avenue (SN, R)
Downers Grove, Illinois 60515
(630) 969-2900

Park Place Health & Wellness Centers
1150 S. Euclid Avenue (AL, SN, R, M)
Elmhurst, Illinois 60126
(630) 936-4100
10820 Park Place (SN, R, M)
St. John, Indiana 46373
(219) 351-5205

Victorian Village Health & Wellness Center
12525 Renaissance Circle (SN, R, M)
Homer Glen, Illinois 60491
(708) 590-5050

AGING NAVIGATION

Providence Solutions
(708) 342-8090

HOME & COMMUNITY-BASED SERVICES

Providence at Home
(Private Duty, Home Health)
SERVING ILLINOIS & INDIANA
(800) 509-2800

Providence Hospice
SERVING ILLINOIS AND INDIANA
(800) 509-2800

IL | Independent Living
AL | Assisted Living
R | Rehab
SN | Skilled Nursing
M | Memory Care



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FEATURE STORY

Providence-Style Care in a Brand-New World

Communities are taking creative approaches to life enrichment, dining services, and other departments to continue providing extra-ordinary care to residents and clients.

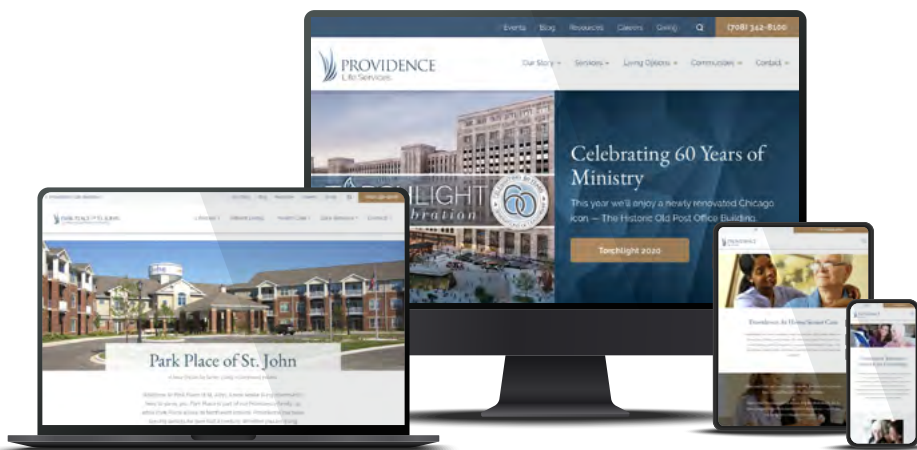
Your Best Life, Just a Click Away

PROVIDENCE LAUNCHES REDESIGNED WEBSITE

Providence Life Services is proud to announce the launch of our newly-redesigned website, which has been created with users in mind.

“After many months of hard work and dedication by our team, we’re thrilled to unveil our new website to prospective residents, family members, and referral sources who are looking to discover the wide range of senior living services that Providence has to offer,” says Mary James, Executive Vice President of Marketing.

The new website offers a clean, modern design and improved functionality, making it easier to navigate. Additionally, the site is optimized for viewing across a wide range of devices, from desktop computers to tablets and mobile phones.





“We know that many people come to our website seeking answers to some pretty important questions,” Mary says. “Our goal is to make it easy for visitors to get the information they’re looking for, and to see that Providence offers a wide range of services that can help older adults live their best life, whether at their home or in one of our communities.”

In addition, the website also features a library of resources, including a downloadable Health Info Kit, helpful checklists and worksheets, and links to our blog and YouTube channel. |

VISIT US ONLINE | www.ProvidenceLifeServices.com





Providence Communities Take Steps to Mitigate COVID-19 Risk

As the COVID-19 virus is especially dangerous to the health of the older population, Providence Life Services takes our commitment and responsibility to protect the safety of our residents, patients, and staff very seriously. Over the past months, we have enacted a number of precautions to minimize the potential of spreading the virus within our communities:

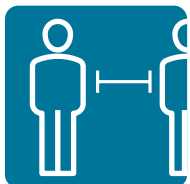


VISITOR LIMITATION

Until further notice, visitors are restricted at all Providence Life Services communities, with the exception of those visiting residents receiving end-of-life care. Those few visitors who are allowed on campus are required to be screened for illness, including passing a temperature scan and answering a questionnaire regarding their symptoms and possible exposure. Those visitors will also be asked to wear a mask at all times while inside the facility.

HEALTH & SAFETY PRECAUTIONS

Our Life Enrichment teams are happy to help residents and families find ways to connect safely, whether that is by coordinating a video chat (such as Facebook, FaceTime, or Zoom), phone call, or other creative solution.

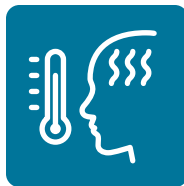


SOCIAL DISTANCING

Public health officials recom-

mend increasing physical distance between people as a means for limiting the spread of disease. As a result, we have closed our dining rooms for meal service. Meals are now delivered directly to residents' apartments. We have also canceled all group activities and gatherings, and have modified our Life Enrichment programming to adhere to social distancing guidelines.

While we respect the independence, dignity, and self-determination of each of our residents, we have strongly encouraged them to remain in their apartments and ask that they do not gather in groups, in order to protect themselves and their neighbors. Our teams are more than willing to help ensure that our residents have the groceries, medications, and supplies they need.



ILLNESS SCREENING

Before the start of each shift, all

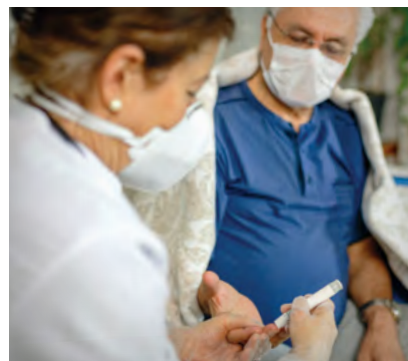
staff are screened with a questionnaire asking about their symptoms and their proximity to others who may be infected, as well as a temperature test. Essential vendors who enter the building are subjected to the same screening process. Employees and vendors are required to wear a mask at all times while inside the facility.



UNIVERSAL MASKING

Cloth face masks are

reasonably effective in limiting the spread of infection from the person wearing them to the people around them. Through the generosity of countless volunteers, we have been able to provide cloth masks to all of our staff members, which they are required to wear during their entire shifts. We have also distributed cloth masks to all of the residents to wear when they are in public areas or during an interaction with a staff member (such as a housekeeper in an apartment, or an aide assisting with activities of daily living).



Medical grade masks such as N95 and surgical masks are designed to protect healthcare staff who are caring for a confirmed COVID-19-positive patient. Providence has a supply of these masks for staff to use in the appropriate situations, particularly at our Downers Grove location where a dedicated COVID-19 Recovery Unit has been established.

We are still gladly accepting donations of cloth masks from community members. For more information, including instructions on how to make a mask, please visit our website at www.ProvidenceLifeServices.com.

While we recognize that these restrictions can be uncomfortable for our residents and staff, they are necessary to protect the health and safety of those we serve. We will continue to be diligent in our efforts to limit the spread of the virus within our communities. We are grateful for your prayers and support during this difficult time. |

The Gift of Kindness

PROVIDENCE FAMILIES SHOW THEIR SUPPORT & APPRECIATION

It's difficult to imagine a profession that is working harder than our healthcare workers. We've been overwhelmed by the encouraging words and thoughtful gifts we've received from the families of our residents.

Evan Geels, community manager at Emerald Meadows, has felt the love. "One family created a thank you sign to our staff and hung it on a bench that's right by our front entrance," he says, "and they also dropped off goodies for employees. Another family ordered pizza and had it delivered for our team members."

For many families, the relief they feel knowing someone is taking care of them or their parents is a beautiful thing. Throughout our organization, not a day goes by that we don't hear thankful words.

"One family called us their 'guardian angels,'" says Saratoga Grove Community Manager Marya Jordan. "They understand the magnitude of the situation and just try to be supportive by sending food and well wishes."



Emerald Meadows resident Dean Salisbury enjoys a phone call and window visit from his wife Elaine.

Dave Tiemersma, Assistant Executive Director at Victorian Village, echoes that sentiment. "We have received many delicious treats and cards from families expressing their thanks for our work," he says. "A few families have even brought in entire meals for staff. Residents put notes of appreciation on colored sticky notes, which have been put up around the buildings. An individual made handcrafted cards for each of our residents at the Victorian Inn. Someone is always doing something to say their thanks, and it means the world to us."

Social distancing and stay-at-home mandates can make life feel isolating, but encouragement from our community makes us feel closer together. We thank all of you for your kindness and support. |





Providence-Style Care in a Brand-New World

Providing the Providence-style of care our communities and services are known for, but also protecting the health of our residents and staff, is of the highest importance. The creativity and compassion of our staff has never been more evident than during these challenging times.

Beyond extra education on COVID-19, effective hand-washing techniques, and proper use of personal protective equipment (PPE), our staff have had to adjust their job descriptions as they strive to meet the needs of those they serve. You can also find a message from the management of each of our communities and

services on their Facebook pages, and our communities send out daily updates via email to residents and families.

We are overwhelmed with gratitude by how many home-made masks we have received from our family of supporters. Thanks to their generosity, we have been able to provide a mask



to each of our staff and residents. We launder these ourselves to ensure they remain effective, and we welcome any further mask donations that come in.

At all of our communities, we have staff assisting residents with video calls to family and friends. This communication helps ease the heartaches that come from missing their visitors. Residents have also been sending messages to family on our Facebook pages. Our organization is blessed to be facing this pandemic during a time when we have advanced technology at our fingertips.

PROVIDENCE AT HOME SERVICES

We realize that for our older adults living in their own homes, receiving the help they need is more important than ever, but

providing that care safely calls for extra precautions. Each day prior to starting work, our staff completes a self-assessment of their health, and if any signs or symptoms of infection are present, they will not provide patient care. Schedules are adjusted to ensure that clients' needs are still met by someone else.

In addition, our staff calls the clients the evening before a scheduled visit and asks health-related questions. They ask again during the visit, and they take any needed precautions based on that information. Providence at Home has also sent a communication to their clients and families on general precautions they should consider for their safety, and what we are doing to keep clients safe.

Providence Solutions is still offering care consulting and nav-

igation services over the phone and email. During a time where care management is done remotely, it helps to know a knowledgeable healthcare professional is available to lend expertise to difficult choices.

Our Providence Hospice volunteers have continued to serve from their homes. While they are not making their visits, they are instead making calls to lend support whenever possible. A volunteer is also reaching out to someone needing extra bereavement support.

SKILLED NURSING COMMUNITIES

The Admissions Department at Providence Healthcare & Rehabilitation in Downers Grove has been making calls to every family member, keeping them updated and being open about how COVID-19 has affected the community. "They've been appreciative of our transparency," says Suzanne Robinson, Admissions Director at Providence. "They know we started precautions early, and they send their wishes for the safety of our staff."

Many businesses donated meals for nurses and CNAs during Nurses Appreciation Week. Our communities also recognize healthcare is a team effort, and

many have sent food and gifts to area hospitals in appreciation, and our staff have been sewing masks and sending cards of encouragement to our referral sources. Our healthcare teams have also spent time making sure our nurses and CNAs know how much Providence appreciates their commitment; we recognize our frontline providers are the heroes of this global crisis.

Our skilled nursing communities have additional assessment criteria when admitting new patients. We've also noticed that people who would normally discharge from a hospital stay to rehab have been going straight home, so we are checking in with them via phone to see if they are doing well; otherwise, Medicare does allow a window after a hospital stay where they can enter our rehab communities. In an effort to socially distance as much as possible, most of our paperwork is done digitally.

Since we can't enjoy communal dining due to social distancing precautions, staff from all areas of our communities are pitching in to deliver meals to rooms. A staff member stays in rooms where we have residents who need assistance eating.

INDEPENDENT & ASSISTED LIVING

Older adults who need assistance with activities of daily living are especially vulnerable to this virus, but our residents in Assisted Living and Memory Care are getting the help they need in a safe environment. Our residents and staff wear masks when they are in contact with each other.

Jackie Hall, Life Enrichment Director at Emerald Meadows, has been working with residents on their physical fitness. She exercises and walks with residents, one-on-one, to make sure each person that wants exercise gets it. Village Woods has been holding different sports games and competitions in the hallway, and you can see the various activities documented on their Facebook page.

One of the best aspects of retirement living is that our residents enjoy their freedom. But when the pandemic hit, and older adults were identified to be at the highest risk, our independent living residents' lives adjusted to the need for extra precautions.

Beth Cunningham, Park Place of St. John Community Manager, says that dining has completely changed. "We went from a self-serve continental breakfast and a sit-down, restaurant-style dinner to serving meals in resident apartments." While this meal-delivery system may not be socially appealing, the residents feel gratitude because of everything being done for their safety. Many staff have assisted to make meal delivery possible. At Park Place of Elmhurst, the marketing team has



contributed to delivery of menus, mail, packages, employee screenings, and meals deliveries within all levels of living for the residents. At Saratoga Grove, the nursing staff and managers deliver the food to the residents, which allows them a few extra minutes daily to check in on the residents and spread some cheer.

Royal Atrium Inn Community Manager Jeff Zylstra faced changes to Assisted Living as they met CDC prevention guidelines for all healthcare facilities. “On Saturday, March 14, I made the sad announcement in our Atrium dining rooms that all group activities were cancelled and we would begin serving all meals in each resident’s room,” he says. Soon afterwards, they proactively followed the same protocol at Royal Park Place. “Our conversion was almost immediate and fairly smooth, and the residents have all be very appreciative of the great food, convenience, and extra effort.” And, of course, Director of Dining Services Jef Koert can still be seen making rounds with his popular ice cream cart.

LIFE ENRICHMENT

How can we promote social, intellectual, spiritual, emotional, and physical health while also



following social distance protocols? The Providence Life Enrichment Departments have answered that question by finding creative ways to keep their residents engaged.

Many of our communities are still enjoying some of their favorite activities, such as bingo, Hymn Sing, and trivia contests (with prizes!), from the comfort and safety of their doorway. A staff member stands in the hallway and leads activities using a microphone, and residents are happily greeting each other from a safe distance. Up at Emerald Meadows in Grand Rapids, residents enjoy racing remote control trucks down the hall, all while staying safe.

“The activities have become even more personalized and individualized as we go room-to-room daily,” says Diane Giglio, Life Enrichment Director at Victorian Village Health & Wellness Center.

“We’ve learned many of the residents’ favorite songs, and we enjoy music together.”

One of the most popular times of day at our communities are when the Life Enrichment carts come by. Many communities surprise their residents with bags of goodies, snacks, or fun games. “We go by with an activity or snack cart at least once a week, just to make sure we touch base with every resident,” says Connie Jaros, Victorian Village Life Enrichment Director for Independent and Assisted Living. “We get a chance to see if there’s anything they need.”

We look forward to a time when we can take our masks off, eat together, and smile at one another. But until then, Providence communities and services will continue to adjust their ways of providing services to help keep everyone safe. |

PROVIDENCE LIFE SERVICES
MISSION AWARD FUND

Providence Makes a Commitment to Frontline Staff

In response to the challenge of the Coronavirus, the Board of Providence Life Services created a special fund to recognize the outstanding efforts of our staff. Working through this Coronavirus crisis reminds all of us how important our staff is: for the residents, for their families, and for the community. While challenging days are still ahead, we recognize that our existence was established for such a time as this. The purpose of our non-profit, Christian mission has never before been more evident.

The new benefit is called the Mission Award. The Mission Award is available to all employees-of-record on the first payroll in August, and each full-time worker will receive at least \$1,000. For everyone who works less than full-time, the award will be equal to the percentage of full-time equivalency. While we have already put up banners at our buildings and passed out T-shirts to all employees, all with the message that they are the superheroes of this pandemic, we hope everyone realizes that this award for fulfilling our mission is simply a tangible sign of our appreciation for all they are doing to work through this crisis.

In order to fulfill this commitment, we need to raise at least \$750,000 by July. Funds raised in excess of the goal will also be distributed to our staff. Our



Board and leadership team has committed over \$150,000 thus far towards this goal, with additional commitments coming in every day. Please give prayerful consideration of a gift to help us honor our staff who are critical to continuing our mission and serving our residents. |

If you'd like to give, you can make a gift on our secure website at **DonateToProvidence.com**, or you can mail a check to our main office at Providence Life Services, 18601 North Creek Drive, Tinley Park, IL 60477. If you have additional questions, **please contact Bill Buikema (billb@provlife.com) or Scott Studebaker (scotts@provlife.com).**

Thanks for your faithful and generous partnership with us, and for considering support for this important need.





Faces of the Front Line

In the face of uncertainty, a dedicated group of healthcare workers have stepped up to serve in the **COVID-19 Recovery Unit** at Providence Healthcare and Rehabilitation of Downers Grove. Despite the risk, these individuals have shown courage and commitment to caring for patients who are fighting for their lives against the virus.

Providence Downers Grove opened the COVID-19 Recovery Unit in April as a means for providing rehabilitation care to recovering COVID-19-positive patients in a separate, secured area of the building. A designated team of healthcare workers needed to be assembled in order to avoid cross-contamination with the rest of the facility.

“When Brad [Fierce, Providence Administrator] asked if we would take this assignment, at first many people were hesitant to work there,” said Minnie Duazo, a nurse who has worked at Providence Downers Grove for over 15 years. “The virus was so unknown and unpredictable at first. No one wanted to get exposed.”

Minnie Duazo RN, pictured left, is part of a team of nurses, certified nursing assistants, and therapists who are assigned to the COVID-19 Recovery Unit.



Dolly Anore | *The 30-year veteran nurse was one of the first to volunteer for an assignment on the COVID Recovery Unit.*

DuPage Hospital. “I started to recruit other staff,” said Dolly. “The ones who were scared, I encouraged them. I said, ‘We’ll fight for this one. As long as we’re careful about our PPE, it will be safe. I will be the leader.’”

“I was nervous at first. It’s a very scary setting, and I knew this population would need so much care,” said Gilda Mathis, a CNA who is also currently attending nursing school. “But I got into this profession to serve people. And I knew it would be good experience.”

“The ones who were scared, I encouraged them.”

“It goes to show the level of commitment they have to the mission of Providence and to serving people,” says Megan Tengerstrom, Providence Life Services Vice President of Operations who has been offering hands-on support to the team at Downers Grove. “Not everyone said they wanted to work on this unit.”

Much of the concern about joining the COVID Recovery Unit team came from fear of bringing

However, several veteran nurses rallied their colleagues to take on the challenge, including Dolly Anore, who’s been a nurse for over 30 years and who also works in the COVID-19 unit at Northwestern Memorial Central

the virus home to family members who are older or immune-compromised. “It took me about a week to decide if I wanted to take the assignment,” says Jennifer Sacatropez, a nurse who joined Providence about a

year ago after working for many years at a hospital in the Philippines. “I live with my mom, who’s a breast cancer survivor, so of course I needed to consult with her. I knew it meant I’d need to take extra precautions, but I wanted to help.”

But once staff understood the facility’s plan for infection control, many fears were allayed. The COVID-19 Recovery Unit is completely segregated from the rest of the building and has its own separate entrance. Staff are provided with scrubs, which are left at work and laundered on-site

so they do not have to bring them home with them. There is even an area for staff members to change clothes and shower before and after their shifts. “We even leave our shoes there,” notes Minnie. Even so, Minnie, like many staff members, goes through the now-familiar routine of changing clothes in her garage and showering again immediately upon arriving home.



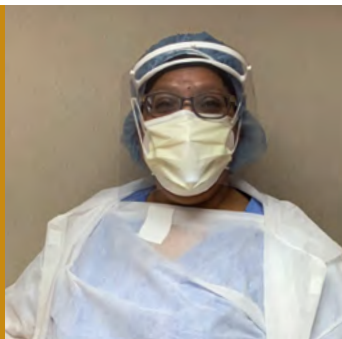
Jennifer Sacatropez | *A compassionate, natural-born leader, she has stepped up to serve in a supervisory role.*



Minnie Duazo | *With over 15 years of service to Providence, she serves as a role model to her peers.*

Staff are also provided with full personal protective equipment (PPE) and are periodically tested for the virus. “We’re really good about the PPE,” says Minnie. “We have everything we need. Whenever we need something, they [administration] will provide it. All we have to do is ask.”

The COVID-19 Recovery Unit is intended to care for patients who are not critically ill enough to need an acute care hospital, but who require additional rehabilitation and recuperation before returning home. Some of the patients were on a mechanical ventilator while in the hospital, an intervention which, while life-saving, leaves the patient incredibly weak and needing to relearn skills, like walking, talking, and swallowing.



Gilda Mathis | *The CNA and nursing student receives satisfaction from helping her patients recover.*

Intense rehabilitation like this can be time-consuming and exhausting. “You might be assigned to only a few patients, but it feels like a lot more because of how much assistance they need,” says Gilda. “They are still pretty weak and need a lot of care.” CNAs and physical therapists partner to help patients ambulate by getting up out of bed and into a chair – a process that can take an hour or so just for one patient. “I try to encourage them to keep moving,” Gilda says. “If they stay motivated and get up, they’ll recover faster.”

Other patients are less complex and are mostly waiting on the physicians overseeing their care to indicate that they have recovered from the virus and can go home. “Here, the focus is on getting the

patients up and moving and back on a normal diet,” explains Dolly. “We’re monitoring them for any changes that might show that they need to go back to the hospital.”

Everyone agrees that the key to surviving the

“You’re giving so much of yourself, mentally and physically. It drains on you.”

crisis is the strong sense of teamwork that has been formed among the COVID-19 unit staff. In addition to nurses and CNAs, the team also consists of respiratory, speech, physical and occupational therapists. An internal medicine physician regularly makes rounds on patients, and specialists are consulted via telemedicine.

“Some days are good, some are bad,” says Gilda. “On the bad days, we rally around each other.”

“We are like family now,” adds Minnie.

During these long, lonely weeks of isolation, nurses and other healthcare staff members often become an extension of the patient’s family, offering support and encouragement to keep going. “I’ve held the phone up as patients did video calls with their families,” says Jennifer. “It shakes you emotionally. “I’m standing there, overhearing them talk with their loved ones, and I’m getting teary-eyed underneath my PPE.”

Seeing their patients fight to recover takes an emotional toll on caregivers as well. “There’s definitely a lot of mental stress,” Gilda says. “You’re giving so much of yourself, mentally and physically. It drains on you.”

“My mom will peek in my room late at night,” says Jennifer, who works as a supervisor on the unit. “Often I’m still awake, looking over my patient notes and preparing for the next day.”

“I’ve been a nurse for a long time, so I know the ups and downs... You have to keep things in perspective.”

Working in such a high-stress environment for an extended period of time has highlighted the need for self-care and maintaining a positive attitude. “Being on the frontlines during this crisis has made me more understanding of my own needs, making me know my own vulnerabilities,” says Gilda. “Sometimes you need to step back, take a mental health break. And my managers have been very supportive when I say I need to take a break.”

“I’ve been a nurse for a long time, so I know the ups and downs,” says Dolly. “You have to keep things in perspective.” And the diminutive nurse

“It feels so good to hear the ‘thank-you’s’ from the families,”

with a big personality does just that – by joking, laughing, and singing her way through her shift. “They call me Dolly Parton,” she laughs. “I try to give people high hopes.”

All of their sacrifices feel worth it, though, when their patients recover and are finally able to return home. “I feel a lot of satisfaction in seeing the seniors bounce back,” says Gilda. “I’m proud to know I played a part in their care. We do this because we love what we do.”

“It feels so good to hear the ‘thank-you’s’ from the families,” says Jennifer. “They are so, so grateful that you were there to be their eyes, hands and feet, to connect them to their loved ones. It gives you so much fulfillment to be acknowledged.”

And as the pandemic continues to rage on across the country, the team is leaning into their faith to give them strength to forge ahead. “I thank God for giving me good health, so I can continue to take care of my patients,” says Dolly. “He gives me the courage to fight this.”

“My strength is in God,” says Minnie. “Every day I pray that he’ll help our coworkers be safe.” ■

COVID-19 Recovery Unit Opened at Providence Downers Grove

On Monday, April 20, Providence Life Services announced that a COVID-19 Recovery Unit opened at the Providence Healthcare and Rehabilitation Center of Downers Grove.

The purpose of this Recovery Unit is to assist our local community by freeing up acute care beds in area hospitals so that they can continue to care for the sickest patients. Providence Life Services is doing our part in the fight against the pandemic by accepting transfers of low-acuity, COVID-19 positive, older adult patients to our facility, where they can continue to recover and receive rehabilitation before returning home.

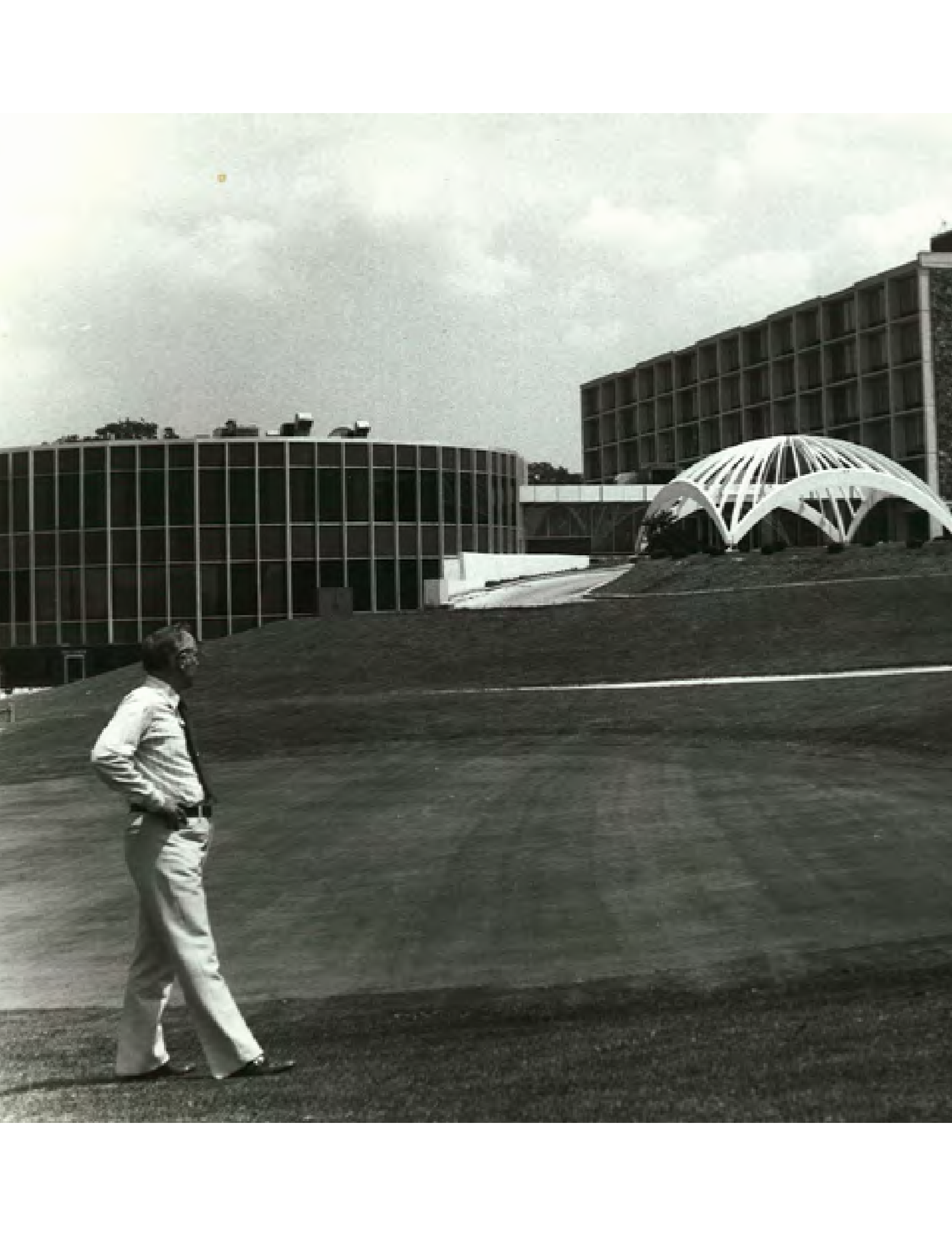
The COVID-19 Recovery Unit is a distinct section of the Providence Downers Grove building, which began with 14 private isolation rooms but quickly expanded to meet the needs of the greater DuPage County area. Many patients have underlying chronic medical conditions and need additional time to recuperate, but do not require the higher level of care and resources of an acute care hospital. Patients requiring a ventilator are too acutely ill and are not candidates for the COVID-19 Recovery Unit. Should the need arise, residents of Providence Downers Grove and other Providence Life Services communities have priority access, but many patients are residents of the community at large.



Caregivers and staff members gather to cheer on Richard Gallagher, a Providence patient who has fully recovered from COVID-19 and has been discharged to return home.

The Unit has a distinct building entrance, and is segregated from the rest of the facility, essentially creating two separate buildings. A designated care team, including nurses, CNAs, and respiratory therapists, as well as pulmonology and infectious disease physicians, treat these patients. In compliance with guidelines published by the CDC and IDPH, all staff members are thoroughly screened before and during each shift for COVID-19 symptoms. Providence currently has personal protective equipment (including N95 and surgical masks, face shields, gowns, and gloves) and other essential resources to care for these patients and protect our staff members.

Four weeks after the unit opened, the team celebrated a milestone when nine patients were discharged in a single weekend. Staff members lined the hall to cheer and applaud the patients who had fought so hard to overcome the virus. Providence Downers Grove looks forward to continuing to use our skills, resources, and capacity to serve our patients and community in such a vital way. |





GENERATIONS OF LEADERSHIP

60TH ANNIVERSARY OF THE
TORCHLIGHT CELEBRATION WITH
SIX DECADES OF VISIONARY SERVICE

The 1980s and 1990s featured unparalleled growth in our organization, as we offered new buildings, services, leadership, and ministries.

*Rich Mulder stands at the future site
of Village Woods*



1980 The Holiday Inn in Crete, Illinois, is purchased. This hotel is later remodeled and transformed into the site of Village Woods Christian Retirement Community.



1983 Twenty-five years after a chicken coop in Palos Heights became the first Rest Haven office, the management team in South Holland purchases an Apple II computer to “guide in management decisions regarding cost effectiveness, thus minimizing the upward trend of expenses; help to project needs and costs; and expand information and communication.”



1984 Bridget Manor in Downers Grove is purchased. It is renovated, remodeled, and renamed Rest Haven West.



1986 Richard Mulder steps down from his role as Executive Director of Rest Haven Christian Services. Richard Schutt is named Executive Director to carry on the legacy of leadership.



1989 Rest Haven West expands its services as Saratoga Grove opens with a dedication ceremony and celebration, offering retirement and assisted living in Downers Grove. In the Illiana suburbs, we break ground for the Fairways townhomes in Crete, a compliment to the Village Woods Retirement community.



1991 We begin offering technology support to serve Rest Haven and other organizations nationwide.



1994 Providence Home Healthcare begins offering licensed home healthcare and private duty services in Illinois.



1996 The Fairways townhome development is completed, offering resort-style retirement living in Crete. .



1998 This year, we hold our first Rest Haven Open golf outing, raising money for our Memory Care program.



1995 As a show of appreciation for our pastors, and to raise money for our chaplaincy program, we host our first Pastor's Masters golf event.



1997 Rest Haven purchases Royal Park Place, allowing us to offer retirement living in Zeeland, Michigan.



1999 Rest Haven holds a Grand Opening at Victorian Village, now offering Retirement and Assisted Living in Homer Glen. A corporate compliance program is developed, and Richard Schutt is elected Chair of the national non-for-profit association that is now known as LeadingAge.



1998 Royal Atrium Inn joins the Rest Haven family, adding Assisted Living to our Zeeland community.



COURAGEOUS LEADERSHIP

We are grateful for the godly men and women who have served in different leadership capacities throughout our history, particularly those who have shared their time and expertise on our Board of Directors. We thank them for their vision and their dedication to

our mission: “To enhance the lives of those we serve in the name of Jesus Christ.”

In each newsletter this year we will honor two decades of leaders from our Providence history. Below are the names of individuals who served on the Board of

Directors through the 1980s and 1990s. We have done our best to represent all the names from our archives, but if you are aware of a name we have missed, please notify Julie Benda at jbenda@provlife.com

Martin Alderden	Pete Folkerts	Thomas Lemmenes	John M. Van Der Aa
Arnold Bandstra	Clarence Foster	Jim Molenaar	Everett VanDerMolen
Terry Blummer	Clarence Fransman	Kurt Nelson	George Vander Molen
Garret Bos	John Hoekstra	James Olthoff	Dr. Mark Van Drunen
Calvin Bouma	John Hoekstra, Jr.	Henry Otte	Roy Van Eck
James Bruinsma	Kenneth Hoving	Donald Piersma	Arie Van Proyen
Paul De Boer	Alfred Jacobsma	Peter Ploegman	Dr. William Venema
Richard De Boer	Arthur Jansma	Jack W. Pluister	Cornelius Verhagen
Douglas DeGroot	Earl Kallemeyn	Melvin Porter	Neil Verhagen, Sr.
Nick DeGroot	Henry Kamp	Henry (Bud) Ridder	Donald Vos
Henry De Hoog	Peter Klein	H. Ray Schaafsma	Theodore Voss
George DeJong	Everett Korhorn	Henry Schuringa	James Vroom
Frank De Vries	Clarence Koster	Herman Smit	N. Jan Wagner
Marvin De Vries	Daniel Kotynski	William Smith	John Wigboldy
Henry Doorn, Sr.	John Kroese	Marvin K. Spender	John Woldman
Ralph Dykhuis	Robert Laning	Melvin Terpstra	Jay Zandstra
Cornelius Dykstra	James Lanting	Edward Tiesenga	John Zeilstra
Don Engelsman	Clarence Leensvaart	Herbert Torringa	Gerald Zylstra
Ralph Engelsman			

A LOOK BACK AT THE TORCHLIGHT IN THE 80s & 90s

Providence continued to hold Torchlight at McCormick Place in Chicago through 1987. Then in 1988, our celebration moved to Giorgio's Di La Parco in Orland Park.

YEAR	SPEAKER	SPECIAL FEATURE	MASTER OF CEREMONIES
1980	Rev. M. Goote	Big John Hall	Rev. Goote
1981	E.R. Post	Brass Ensemble Timothy Christian	Rev. Lont
1982	Rev. Jerry Vreeman	Rev. Jerry Vreeman	Ed Damstra
1983	Rev. Jacob Eppinga	Dr. Gary & Jorie Gulbranson	Dr. Gary & Jorie Gulbranson
1984	Dr. Stanley Wiersma	Denise Gehman	Harry Hakken
1985	Purdue Glee Club	Purdue Glee Club	John Vander Aa
1986	Purdue Glee Club	Purdue Glee Club	B. Zandstra
1987	Capt. Coffee	Capt. Coffee	Rich Mulder
1988	Jack Schroder Singers	Brass Ensemble	Dr. Joel Nederhood
1989	Charles "T" Jones	Charles "T" Jones	Wayne Vriesman
1990	Purdue Glee Club	The Jacobys	Rev. Bob Murfin
1991	Mark Lowry	Purdue Glee Club	Richard Schutt
1992	Lt. Col. Oliver North	Allison Durham Speer	Cong. Henry Hyde
1993	Purdue Glee Club	Purdue Glee Club	Rev. Pete Semeyn
1994	Marilyn Tucker Quaye	Sandy Rios	Rev. Lugene Bazuin
1995	Gary Smalley	Purdue Glee Club	Rev. Lugene Bazuin
1996	Art Linkletter	Suzuki Magical Strings	Dr. Calvin L. Bremer
1997	Steve Green Ministries	Steve Green Ministries	Richard Schutt
1998	Heather Whitestone	Truth Musical Group	Rev. Lugene Bazuin
1999	Cal Thomas	Purdue Glee Club	Rev. Lugene Bazuin



Generous Community



*But for you who revere my name,
the sun of righteousness will rise
with healing in its wings.*

MALACHI 4:2

March 1, - May 20, 2020

GIFTS TO PROVIDENCE

Tim & Deborah Abbring

Kiersten Baker

Dianna Bakker

Thomas & Cecelia
Beishuizen

Julie Benda

Mr. & Mrs. Norman
Bingham

Rev. Heino & Karen Blaauw

BMO Harris Bank

Roger & Leona Boerema

Janna Boger

Belinda Bratcher

Mackenzie Bronkema

Bill & Jean Buikema

CalDevon Urgent Care

Carol Candell

George & Shirley Castor

Kirk & Jean Cavanaugh

Hyun Clark

Luis Colon

Colonial Chapel

Tom & Helen Corley

Victoria DeBoer

Doug & Tracie DeGroot

Trinidad Duran

Michelle Dykstra

Edward Jones Investments -
Jack Mude

Eenigenburg Quality Water

Don & Janis Engelsman

Rev. Gerry & Carol
Erffmeyer

Bernard Evenhouse

Evenhouse & Co.

Faith Christian Reformed
Church - Elmhurst

Fifth Third Commercial
Bank

First Church (PCA) - Lansing

Robert Gerritsen

Carl & Debra Goodfriend

Annie Gras

Harvest Financial Planning,
LLC

Bob & Carol Heikema

Jacqueline Hilt

George & Lynda Hoekstra

Sherryl Kamphuis

Timothy Kamphuis

Jacqueline Kamps

Ted Kendzora

Denise Kielanowicz

Paul Kline

Meghann Klotz

Krooswyk Trucking &
Excavating Inc.

Hilda Kuiken

Dave & Sally Larsen

Virginia Larsen

Joe McManus

Stephen Neuhaus

Jeff & Diana Olthoff

Victor Ortuno

Glen Ostdiek

Larry & Johnna Otte

Barb Park

Robin Pecak

Karen Phipps

Daniel Porch

Lance & Karen Reinsma

Sharon Roy

Jennifer Sacatropez

Fred & Helene Sales

Laura Santoro

Michael Savio

Schepel Auto Group

Henry & Kathy Schroth

Peter & Shirley Schurman

Gary & Joan Schutt

Richard & Linda Schutt

Alexandra Shloss

Rosen Silva

JoAnn Slifko

Gary & Jayne Smit

Morna Stewart

Carol & Mike Stogin

Lisa Stoik

Scott & Mary Studebaker

David Sullivan

Steven Szot

Megan Tengerstrom

Amy Unger

Brenda VanDyke

Carla VanTil

Barry & Karen
VanderGenugten

Debbie Wade

Western Springs Christian
Reformed Church

Wheaton Christian
Reformed Church

Witech Co. Inc.

Leatitia Young

John & Janice Zeilstra

Van & Lois Zeilstra

In loving Memory

Evelyn A. Aardsma

Anita Visser

Evelyn Boonstra

Charles & Deborah Slager

Estelle Bosma

Alvin Bosma

Phyllis Botma Verbeek

James & Marilyn Olthoff

Albert Buiter

Henry & Doris Doorn

Dale & Karen Huizenga

**Michael & Mary Alice
Calligan**

Michael Calligan

Vernon DeBoer

Alvin Bosma

Al Decker

Marvin Vis

**Bernard & Geraldyn
Doorn**

Edward Doorn

Angeline "Ange" Dykstra

John & Deanne Dykstra

Kay Haan

A Friend

George & Mae Hoeksema

Susan Hoeksema

John & Cora Holwerda

Catherine Solle

Lois Hoving

John & Marci Evenhouse

Catherine Landt

Hal Landt

Mary Ellen Langland

Bill & Jean Buikema

Don & Sandy Waterlander

Evelyn Joan Koldenhoven

Gary & Joan Schutt

Marcianna Schipma

Frank & Doreen Voss

Albert & Grace Slager

Timothy Slager

Grace Slager

Charles & Deborah Slager

Alice Spoelstra

Nick Spoelstra

John & Susan Stoll

Jacob Stoll

Shirley Tanis VanEs

Don & Trudy Kooy

Bernard Tysiak

Frances Mildice

Willard VanEck, Jr.

Ruth VanEck

Geurt VanHal

Bill & Gertrude Buikema

Dorothy A. VanZandbergen

Joan Baratta

Memorial Gifts for Providence Hospice

Patricia M. Kujawa

Wayne Kujawa

Catherine Henderson

Mary Creech

Mission Award Gifts

Tim & Deborah Abbring

Carolyn Watson Aukee

Ray Arndt

Ellie Aubel

Owen & Mary Lou Aukeman

Gail Balluff

Thomas & Lucette Bamford

Joan Baratta

Henry & Adele Beezhold

Cathy Beattie

Julie Benda

Ronald & Joanne Blackford

Howard & Lavonne Blacquiére

Klazena Boerema

Roger & Leona Boerema

Ken & Bev Boeve

Mae Bolt

Jan Boger

Ed & Judy Bossenga

Kevin & Pat Botma

Thomas & Pearl Boomsma

Lee & Pamela Brandsma

Holly Brascher

Randy & Jan Bode

Carol L. Browne

Bill Buikema

Bill & Gertrude Buikema

Laverne Buikema

Mary A. Buikema

Robert & Danette Buikema

Ruth Buikema

Tim & Irene Buikema

David Burgener

Adrienne Burlington

Dwight & Eileen Burnson

Amy Bywater

Lee Campbell

Greg & Nancy Carlson

Margaret Casey

Jack & Peggy Cashman

Krishna & Ananda Chakrabarty

The Charland Family

Nancy Charters

Robert Chase

Anne Chilstrorm

Jill Church

Thomas & Jane Clark

Kenneth Cliff

Sharon Cole Baugh

Mary & David VanSomeren Cok

Colonial Chapel

Jeff Courtney

Jan Covey

Robert & Margaret Craig

Beth Cunningham

Dorothy De Boer

The Edward & Carol DeBoer Family

Jim & Tammy DeBoer

Paul & Pam DeBoer

Lillian DeBartolo

Eleanor DeMatteis

Bruce & Elaine DePree

Bill DeYoung

Dr. Al & Janyce Diepstra

Barbara Dering-Miles

Henry & Doris Doorn

Henry & Karen Doorn

Louise Dyrek

Michelle Dykstra

Don & Janice Engelsman

Susan Enright

Elmer & Marlene Ensing

Bernard & Margaret Euwema

Wilma Euwema

Douglas & June Evenhouse

John & Marci Evenhouse

Don & Sandy Favors

Brad Fierce

Marcia Fleming

Sherry Flanagan

Jack & Karen Folkerts

Pete & Beverly Folkerts

Wilma Folkerts

Michael & Marsha Ford

David & Jane Foulser

Friends of Providence

Mary Garstka

Evan & Hannah Geels

Robert Gehrt

Carl & Debra Goodfriend

Jacob & Linda Groenewold

Frank & Neli Guajardo

Lillie Gurtisen

Bill & Nancy Guth

Douglas & Renee Haan

Richard Haan

Alison Hafner

Grayson & Carol Haller

Sheryl & Don Hammer

John E. Hansen

Michael Harrington

Alvin & Marge Heerspink

Bob & Carol Heikema

Breanna Hill

Shirley Hill

Susan Hoeksema

Howard & Kim Hoff

Lenore Hoff

Ken & Gwen Hoving

Karen Hooker

Inger Hughson

Heidi Huizenga

PJ & Abigail Huizenga

Timothy Huizenga

Fred & Flo Huizinga

Robert J. Iwema

Mary James

Mary Jane Jenkins

Jeanne Johnson

Marya Jordan

Charlene Kammer

Henry & Grace Kamp

Lambert & Lori Kamp

June Kanta

Paul & Lois Kats

Kharis Foundation

Lee & Marian Kickert

Rudell Kleinheksel

Earl & Mary Jane Knight

Bastian & Joan Knoppers

Joyce Knuepfer

Drs. Oommen & Mabel Koshy

Joan Kretz

Terry & Diane Krooswyk

Tom Kulaga

Debra Laaser

Darlene LaChappelle

John & Evelyn Lagestee

Joyce Lagestee

Tad & Sandra Lagestee

Joan Lamie

Robert & Betty Laning

Dave & Sally Larsen

Faith LaVelle

Norbert & Wanda Lesnieski

Ruth LeBeau

Tom & Donna Lemenes

Dr. Al Licciardi

Stephanie Litka

Margaret Loitz

William Lucas

Joan Lynch

M & M Roofing, Inc.

William Madsen

Vernon & Elaine Magnesen

Don & Mary Mannes

Steven Matuszak

Annette McClain

Dan & Carol McKay

Joe McManus

Emily & Dennis McMaster

Ken & Marcia Mels

Beverly Meyer

Margaret Meyer

Shirley & Tom Meyers

Ronald & Susan Mezzano

Terri A. Mirenic

Dick & Pixie Molenhouse



He will renew your life and sustain you in your old age.

RUTH 4:15

Generous Community



*If you remain in me
and my words in you,
ask whatever you
wish, and it will be
given to you.*

JOHN 15:7

- | | | |
|----------------------------------|---------------------------|--|
| Rick & Jacque Molenhouse | Vera Rauch | Mark & Suzette Sniegowski |
| Kathy Natleborg | Steve & Sharon Reusz | Larry & Ruth Staal |
| Lonnie & Bonnie Natelborg | James & Carolyn Ridder | William & LuAnn Stefek |
| Vanessa Nesbit | Patricia Reynders | Lisa A. Stegink |
| Betty Newhouse | Howard & Edna Rynberk | Jack & Amy Strong |
| Mary Nogle | Carol Jean Sadewasser | Scott Studebaker |
| Catherine Norman | Craig Satrum | Virginia Studebaker |
| Carol Olsen | Dennis & Helen Scarriot | Vicki Sylvester |
| Orland Park Rotary | Jack D. Schipma | Paul Tameling |
| Glen Ostdiek | Theodore C. Schoustra | Megan Tengerstrom |
| Henry & Mary Otte | The Schroeder Family | Gertrude Tazelaar & Barbara VanderMeulen |
| Larry Otte | Eugene Schroeder | Mary Lou TenHarmsel |
| Norman Overway | Henry & Kathy Schroth | Virginia Tenzis |
| The Deacons of Palos Heights CRC | Paul & Cathy Schultz | Sherwin TerHaar |
| Barb Park | Roberta Schultz | Dave & Amy Tiemersma |
| Robin Pecak | Pete & Shirley Schurman | John & Eunice Tiemersma |
| Mary Ann Petkus | Gary & Joan Schutt | Amy Unger |
| Joan Philip | Richard Schutt | Rick & Sue VanDyken |
| Phillips Eye Center | Ernest Scott | Roy & Cheryl VanEck |
| Allen & Nancy Pisarek | Rev. Peter & Becky Semeyn | Carolyn VanHal |
| Lillian Pochowicz | Thomas & Nicoline Shields | Rich & Esther VanHattem |
| Burt Polk | Alexandra Shloss | Theron VanRhee |
| Beth Prendergast | Dorothy Shotola | Alden & Bethany VanSolkema |
| Rev. Mark & Linda Prestriedge | Bea Siersema | Bob & Elaine VanStaalduinen |
| Michael D. Prost | Joyce Sluiter | Pamela VanVleet |
| Prost Family | Mary T. Small | Dolores Vanco |
| Reynold Pyle | Gary & Jayne Smit | Loraine VandenBosch |
| Ivan Quandt | Hazel Smit | Barry VanderGenugten |
| Kathleen A. Quinlan | Ellen Smith | |
| Patricia Radell | Shelly Smith | |
| | Tim & Stacie Smits | |

- Lynn VanderLaan
 Ken & Cindy VanderWal
 Mark VanderZee
 Mike & Kim VanderZee
 George & Gayle VandeWerken
 Kenneth & Antoinette Verbeek
 Harley Verbeek
 Aita Visser
 Meine & Cathy Visser
 Jaclyn A. Voss
 Loreen Voss
 John & Bernadine Walsh
 Elaine Warnke
 David & Arlene Whiteside
 John Wine, M.D.
 Maggie Wirth
 Donald & Marilyn Wood
 Robert & Beth Workman
 Janice Wyma
 Nancy Wyman
 Rudolph Yeh
 Bill & Judy Zandstra
 Carol Zandstra
 Johanna Zandstra
 Mirko Zosak
 Barbara Zosak
 Jeff Zylstra

Mission Award Tributes & Memorials

Listed in order received

In special recognition of Allison Oleshko

Alden & Bethany VanSolkema

In appreciation of care Diane Olthoff

John C. Groenewold

In special recognition of the Assisted Living staff at Park Place of Elmhurst

Rev. Peter & Becky Semeyn

In special recognition of the staff at Park Place of Elmhurst

- Jan Covey
 David & Jane Foulser
 Michael Harrington
 Mary Jane Jenkins
 Jeanne Johnson
 Oommen & Mabel Koshy
 Lillian Pochowicz
 Joan Philip
 Patricia Radell
 Paul & Cathy Schultz
 Ivan Quandt
 Kathleen A. Quinlan
 Elaine Warnke

In special recognition of the incredible staff at Park Place of Elmhurst

Thank you for your dedication to our residents!
 Beth McGowan Welch

In special recognition for Park Place of Elmhurst staff for outstanding service during coronavirus pandemic

Vernon & Elaine Magnesen

In gratitude for the excellent care received for food delivery at Park Place of Elmhurst.

Jeanne Johnson

In gratitude for excellent care received from Alex Jiminez for a kind heart & for food delivery

Jeanette Covey

In gratitude for the excellent care received from Park Place of Elmhurst skilled care nursing staff, and Karen P/T & Yvonne O/T for Grace VanDellen

Dan & Ellen Dec

Generous Community

In gratitude for excellent care received for Grace VanDellen

Daniel & Ellen Dec

In appreciation of care for Bill & Gert Buikema & excellent care providers at Victorian Village

Mary A. Buikema

In gratitude for excellent care received for Jim Eckhoff

Jill Church - Thank you for caring for my brother Jim during these extraordinary times.

In special recognition of the staff at Park Place of St. John

Charlene Kammer

Friends of Park Place of St. John

In special recognition of the staff at Downers Grove

Mary Nogle

In gratitude for the excellent care received from nurses & aids in the memory unit at Saratoga Grove

Douglas & June Evenhouse

In gratitude for the excellent care received for Gloria Clarke

Thanks to all the efforts of the staff at Providence Downers Grove

Nancy & Allen Pisarek

In special recognition of Jerry Stefek

William & LuAnn Stefek

In gratitude for excellent care received for Maryann Wirth

Nancy Hogan - In special recognition of the helpers for Maryann Wirth at Park Place of Elmhurst

Kevin Matula - Thank you to the wonderful nurses at Park Place of Elmhurst for taking such great care of my grandmother.

Maggie Wirth - with thanks that the staff has been so great through all of this.

In honor of our teammates on the front lines during the time of the Corona Virus. Thank you!

Annette McClain

Thank you for your courage, commitment & heart - Love you all for providing hope!

Pamela VanVleet

God bless you as you continue to care for your residents

Henry & Grace Kamp

In appreciation of the caregivers for Antoinette Lazzarotto at Faith House at Victorian Village

Adrienne Burlington

Louise Dyreck

With our thanks for the wonderful service provided at Victorian Village!

Carolyn VanHal & Carol L. Browne

Thank you to all who are putting their life on the line. We appreciate it!

The Edward & Carol DeBoer family.

In appreciation of care for Jean Matuszak

The family of Jean Matuszak

In loving memory of Paul DeBoer

Dorothy DeBoer

Jim & Tammy DeBoer

In loving memory of Edward F. Huskisson

Janice Huskisson

In honor of the hard working team at Emerald Meadows who take such good care of my mother, Josie Gaudino

Eleanor DeMatteis

Gifts received celebrating the birthday of Vivian Wolter

Debra Laaser

Celebrating the birthday of Alice Kuipers

Pamela Stanberry -

Thank you to the staff at Park Place of St. John for all you do.

Your staff deserves all of our support. Glad to do it.

In honor of the wedding anniversary of Harley & Arlene Verbeek

Harley Verbeek

In loving memory of Wendell G. Studebaker

Virginia Studebaker

Thanks for all you do!

Teri Mirenic

God bless the work you do!

Palos Heights CRC Deacons

For the staff at Park Place Hope House, St. John who took such good care of our beloved Aunt Edie. Thanks!

Randy & Jan Bode

Thanks for the great care you have given to my mother!

William Madsen

Thanks to the wonderful staff at Royal Park Place for their role in providing a safe home for my mother, Gertrude VanSomeren

Mary & David VanSomeren Cok

In loving memory of Evelyn Aardsma

Anita Visser

Thank you & God Bless all the staff in this unprecedented times

Stephanie Litka for Lillian Pochowicz

In loving memory of James Lagestee

Tad & Sandra Lagestee

Thank you to the staff at Royal Park Place for keeping the residents cared for and safe!

Ellen Smith

Thank you to the Park Place A.L. staff for their caring & service for Paul Flynn

Diedre Flynn

Thank you for your services in this mission! God bless!

Lenore Hoff

You are all so wonderful!

Lynn VanderLaan

Thanks for all you do in support of Gary Meyer

Beverly Meyer

Thank you for all you do! I pray for God's continued blessings on Providence

Ruth Buikema

Thankful for the caring staff at Saratoga!

Gertrude Tazelaar & Barbara VanderMeulen

Thanks for all you do!

Kathy Nattleborg

I am so thankful for all the workers here at Royal Park Place and Royal Atrium Inn.

Loraine VandenBosch

Thank you! Consider yourself hugged!

The Charland Family

In honor of Sylvia Jablonski. Thanks for treating her like a "Queen."

Thank you for your continued commitment to providing safe & quality care, especially during these challenging times of Covid-19.

Dwight & Eileen Burnson

Thank you to everyone at Saratoga Grove who takes care of our parents.

The Schroeder Family

In grateful appreciation for the loving care for my mother, Charlotte, & the above & beyond dedication.

Thomas Kulaga

Acts of Kindness

A very heartfelt thanks to those who donated time, fabric, elastic, homemade masks, PPE's, food items, flowers, drive-thru visits, virtual concerts, children & teens who left us chalk messages in the parking lots, loving notes & cards, & other acts of kindness.

Many masks were given without attribution. Our sincerest apologies if we missed anyone. If you see names or organizations missing, please notify Joan at jschutt@provlife.com

Adam Nyhoff

Amanda Siegers

Amanda Vanderzee

Amy Topor

Angela Quiroz

Anna Solle

Anne Gardner

Anne Sandhya Breen

Another Round Bar & Grill Pizza

A Friend of Providence

*He who is kind to
the poor, lends to the
Lord, and He will
reward him for what
he has done.*

PROVERBS 19:17



Assurance Agency
Employees:

- Marty Butler
- Kathy Boduch
- Karen Castillo
- Sue Maslanka
- Arlys Olson

Barb O'Toole

Barb Wondaal

Becky Semeyn & Niece

Belinda Bratcher & Family

Bette Sternberg

Beth Dreyer

Boyscout Troop #561

Brittany Chally,
Benedictine U. Music Dept.

Carley Hescott

Carol Candell

Carol Papolare

Ceci Camper

Chick-Fil-A - Orland Park

Chipotle Mexican Grill
& Door Dash

Chris Richardson

Christ Church of Oak Brook

Clauda Janda

Courtney Walin

Deanne Dykstra

Deniz Tatargil/Eastern
Accents

Diane Perino

Dianne VanPutten

Donna Ardito Anderson

Donna Castellanos

Donna Rietveld

Edward Jones -
Luke Stortzum

Elaine Hiskes

Ellen Cook Family

Ellen Ramsey

Elmhurst Masketeers

Elmhurst School Dist. #205:

- Jen Conwell,
School Nurse
- Dr. David Moyer, Supt.

Elsa Fennema

Essie Wir

Evenhouse & Co., CPA's

Evie Bonnes

First Reformed Church
of Zeeland, MI

Frankie's Ristorante -
Tinley Park

Friends of Mark
Armamentos

Goldman & Piersma,
Attorneys

Gordon Barsaloux

Greg Koules

Greta Arendsen

G.T. Mechanical

Hankus Family

Hanover Central
Middle School

Hanover Central Middle
School Nat'l. Jr. Honor
Society

Holly Pacholski

Jackie & Linda (RPP/MI)

Jan Boger

Jef Koert

Jennifer Niebling

Jim, Nancy, Kris Roeloff

Jimmy Johns - St. John/
Dyer/Schererville

Joan Schutt

JoAnn Fabrics Orland Park

Joey's Orland Park &
Melanie Baronas

Joyce Dalman

Joyce & Russ Slone

Judy Sheridan

Julane Bellin

Juliana Padavic
& friends at Lakeview
Jr. High 6th graders

Julie Puscheck

Karen Bergman

Karen Walin

Kathy Trantham

Kayde Martin
& her dog Frankie

Kris Doorn

Kristine Shields

Kristy Steiner Thurber

Lagerwal Family

Laura DeVries

Laura Kooima

Lori Matthews

Lee Campbell

Leatitia Young

Linda Hoekstra

Linda Schutt

Living Threads-Jill
Dannenberg

Liz Garcia

Long Road Distillery-
Kyle VanStran

Manteno Middle School

Manteno Grand Paws

Marcia Griess

Margaret Lesiak

Maria Carbone

Marithza
Valdez Reithknecht

Mary Mazurkiewicz

Mary Sikkenga

Mary Terpstra

Mary Kay Kazcmarek

Modern Quilt Studio

Noreen

Ozinga Bros.

Pam Fitzgerald

Pamela Herman

Pat Martinelli

People's Bank

Phyllis Brunsting

Racho Family

Ragina Salinas

Rise'n Roll Bakery
Schererville

Rita Butler

Robert Thurkettle

Rojas Family

Rosati's Pizza

Rupinder Dhalle

S. Rellat

Samuel Gronwald

Sandy Huizenga

Sarah van der Heyden

Sharon Derks

Sheryl Vanden Heuvel

Sherry Tettenrupe

Stephanie Thomas

St. Laborius Parish, Steger

St. Joan of Arc Parish
& School, Lisle

St. John's Lutheran Church
& School, Lombard
& Eve Comfort Dog

St. Joseph's Men's Club

Stock Family

Sue Ciullo

Sue LaMonica

Sue Weiler

Suncrest Christian Church

Sylvia Keene

Tom Mussomeli

Tramanh Nguyn

Ummaiaimen Mithaiwala

Verdien Family

Walt's Food Centers -
the Lagestee Family

White Castle of Homer Glen

World Renew Doctors

Zandstra's Farm &
Greenhouse, Highland, IN

Mr. Zandstra & the Illiana
H.S. Class of 2020

Mr. Rice, Richard &
Amy Kent

*Give generously to them and do so
without a grudging heart.*

DEUTERONOMY 15:10a (NIV)

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