# Providence LIFESSERVICES

2018 ANNUAL REPORT

Park Place of St. John Phase II Update

> Tale of Time as POW

Senior Living is Vibrant Living in a Providence Community



We honor those who demonstrate creative ways to be with and for those who live in our communities. BRAND PILLAR | Providence Life Services

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2018 - 2019

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### **ANNUAL REPORT:** Serving Together

our residents.

For those who have joined us by your donations, whether in time or in finances, we thank you for your service. You have given our Providence family opportunities that they would not otherwise have been able to enjoy.

And finally, we thank so many of you who have served us by lifting us up in prayer. You have helped carry our burden, and you have helped ease our load.

our mission.

We are grateful to all who have chosen to partner with us in our ministry here at Providence. Whether you are a resident, volunteer, staff, donor, or other friend, we thank you for joining us in service.

Some of you have physically joined us in service. With every stroke of the keyboard, every sweep of the broom, every touch of a guiding hand, you have made a difference in the lives of

We appreciate all who have served with us as we pursue

RICH VAN HATTEM Chair, Board of Directors

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# With You in Mind!

# No matter what the future holds, I can handle it with Providence.

### **RETIREMENT & ASSISTED LIVING**

Emerald Meadows (Grand Rapids, MI) Park Place of Elmhurst (Elmhurst, IL) Park Place of St. John (St. John, IN) Royal Atrium Inn (Zeeland, MI) Royal Park Place (Zeeland, MI) Saratoga Grove (Downers Grove, IL) Victorian Village (Homer Glen, IL) Village Woods (Crete, IL)

### AGING NAVIGATION

Providence Solutions

### **REHABILITATION & SKILLED NURSING CARE**

Park Place Health & Wellness Center (Elmhurst, IL) Park Place Health & Wellness Center (St. John, IN) Providence of Downers Grove Providence of Palos Heights Victorian Village Health & Wellness Center (Homer Glen, IL)

### **IN-HOME SERVICES**

Providence At Home (serving Illinois & Indiana) Providence Hospice (serving Illinois & Indiana)

### MEMORY CARE

Park Place Health & Wellness Center (Elmhurst, IL) Park Place Health & Wellness Center (St. John, IN) Saratoga Grove (Downers Grove, IL) Victorian Village Health & Wellness Center (Homer Glen, IL)

### www.ProvidenceLifeServices.com



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(708) 590-5050

(800) 509-2800 (800) 509-2800

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# PARK PLACE OF ST. JOHN Phase II Update

Construction is underway once again at Park Place of St. John, and several people have already placed deposits for apartments in the new wing of the building. The growing retirement community tucked within the Gates of St. John neighborhood is buzzing with anticipation at the new building and new neighbors soon to join them.







With initial planning and groundbreaking completed, construction is well underway for Phase II of Park Place of St. John retirement living apartments, which will allow more than 50 new residents to move in.

Staff are now working with depositors, in the order they signed up, to make reservations. So far, nineteen residents have selected their apartments, complete with their choice of cabinets and countertops. More residents are meeting with staff to make their decisions each week. Those who made their reservation before October 31st had the benefit of a waived community fee, as well as choice of interiors, apartment plans, and garages.

Each resident is joining an already addition to the retirement comfull, vibrant community. This past year, residents at Park Place have celebrated Cinco de Mayo, attended Grandparents Day at Crown Point Christian School, hosted Village Woods for a Wii bowling tournament, gone out for dinner, and gathered for a hymn sing. This is the active community that new residents will be welcomed into.

Community excitement is growing, too, as Park Place of St. John hosts events to promote the new

munity. Depositors shared a trip to the Shrine of Christ's Passion, toured the site in club cars, then went out to Teibel's for a delicious lunch. After lunch, the group was invited back to Park Place to see progress on construction and learn more about SeniorFit, the exercise program Park Place implements to give residents an opportunity to exercise safely and effectively. Several other events are planned in the months to come. These events help build



friendships and the sense of community that have made Park Place of St. John such a special place to call home.

Construction began mid-March of 2018. Most of the exterior windows and doors have been installed, and interior major mechanicals are also nearly completed. Insulation has begun, with drywall soon to follow, as well as interior paint, flooring, millwork, and all the finishes. The anticipated completion of construction is July 2019.

If you'd like to see the community for yourself, contact us at (219) 351-5200 or PPSJ@provlife.com to schedule a visit.



Phase II residents will enjoy the spacious common areas, elegant apartments, and abundant social activities at Park Place of St. John.

### PROVIDENCE CONTINUES INDIANA EXPANSION





# **PROVIDENCE LIFE SERVICES** Bill DeYoung Named LeadingAge Illinois Chair

Bill DeYoung, Chief Operating Officer of Providence Life Services, was introduced this past April as the new LeadingAge Illinois Chair of the Board of Directors. This announcement was made at the Opening Ceremony of the LeadingAge Illinois Annual Meeting and EXPO, held at the Schaumburg Convention Center.

LeadingAge Illinois is one of the most respected associations of agencies serving older adults. Bill comes to the new appointment after serving as chair-elect. Many Providence staff were in the ballroom to hear his speech and show their support for this recognition. He shared his gratitude for the ongoing support of his family; the Providence board, staff, and residents; as well as the LeadingAge Illinois community.

"I will strive daily to live up to what is expected of me in this position," Bill said.

Bill mentioned two priorities that he feels are important to focus of accounting, and has been with on during his time as chair: advocacy and workforce challenges. As he spoke on the conference theme of "Recharge," he also shared his



Bill DeYoung was welcomed as the new LeadingAge Illinois Chair of the Board of Directors during the LeadingAge IL Annual Meeting and Expo.

thoughts to the group gathered. "What makes us unique is our heart to serve older adults," he said.

Bill was made Chief Operating Officer after years of serving Providence as the Chief Financial Officer. He has nearly three decades of experience in the field Providence for 23 years.

Providence has long been committed to partnering with other organizations who work in senior

care, and Providence staff have often taken on leadership roles in these organizations. In addition to Bill's position in LeadingAge Illinois, last September, Providence CEO Rich Schutt was named the Chairman of the Board of Global Ageing Network, an international network of leaders in the aging industry.

We look forward to our continued partnership with those striving to provide the best quality care for the aging population.



At Providence, much of our daily work is necessarily focused on older generations: the seniors we serve, those who need or want our services, and how we can offer more or better options to the aging population.

However, our ministry is really an example of generations supporting each other. This ministry wouldn't be here if it weren't for the faithful work, prayer, and support of those who came before us. Many decades ago, there were those who answered the call, and there have been people in every generation since to continue the mission.



# **GENERATONS**

We need each future generation to take up the call to serve. Recently, we honored and celebrated this "next generation" with our first-ever Generations event - an evening to recognize and encourage those who will answer the call. We were blessed to celebrate our community with friends who enjoyed fellowship, refreshments, and the beautiful surroundings of the Driehaus Museum in Chicago. We created a Facebook group to share photos from the evening, stay in touch, and discuss future

events. This gathering held the promise that continuing generations of the Christian community will indeed be faithful.



Don Thomas, a Park Place Elmhurst resident for the past two years, always had a spirit of adventure.

Don's life includes stories of hitchhiking across the country, of a championship high school basketball season, and life growing up in Minnesota. But his most compelling story is of his time in World War II, when he escaped Prisoner of War camp, not once, but two times.

He never intended to join the military; he had plans to study chemical engineering at the Uni-

versity of Minnesota. He was a bright student, but his adventurous spirit kept him out of class. Though he aced most of his tests, he was in danger of failing. So Don entered into active military service in February of 1941 — less than a year later, and just days after the attack on Pearl Harbor, his unit was sent on a long trek: first by train, then by boat, to Belfast.

"We were the first troop ship to cross the Atlantic for World War II," Don said.

Don Thomas is pictured above during his time in the military. While serving in WWII, he escaped POW camp - twice

Don went on to fight in several successful campaigns, particularly in Italy. But on a reconnaissance mission near Anzio in January of 1944, a landmine exploded under the jeep he was in, killing all the other passengers and knocking him unconscious. He awoke to a group of German infantrymen pointing guns at him.

The Germans took Don prisoner, marching him through the



Don and his wife, Mavis, look at the tiny compass, hidden in a shaving cream brush, which was the key to his escape.

streets of Rome. He then went to POW camp in Leipzig. He and a friend escaped by walking away during a work assignment in the woods, and with help from a Polish farmer who helped hide them in the hay in his barn.

However, when he was re-captured shortly after his escape, the Germans made an example of him, pistol-whipping him and knocking out his front teeth, then throwing him in solitary confinement. He was later marched to a new camp in freezing conditions,

many of his companions dving on the road, but Don's spirit and passion persevered. After enduring many other hardships and dire circumstances, Don made another escape. A small compass, hidden by the Red Cross in a shaving brush at the work camps, helped him find his way back to safety.

Don eventually received his second Purple Heart and Honorable Discharge from the Army. He went back to the University of Minnesota and graduated Magna Cum Laude with degrees in both

Chemical Engineering and Business Administration. Now Don and Mavis enjoy their retirement at Park Place, warmly welcoming guests who want to hear Don's tales and enjoy

Mavis's hospitality.

We are so thankful to be a small part of Don's incredible life story!





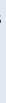
Providence is proud to announce that in 2018, all of our skilled nursing communities earned 5-star ratings in one or more categories from the Centers from Medicare & Medicaid Services (CMS).

CMS measures each skilled nursing facility in the following categories: Health Inspection, Staffing, RN Staffing, Quality Measures, and Overall Quality. CMS looks at aspects of each community to rate each category between 1 and 5 stars. These ratings are assessed guarterly and help in the decision about where to go for service.





### 5-STAR RATING FROM MEDICARE.GOV







Providence Life Services has high standards for our skilled nursing communities, and we're proud of our star ratings, reflecting the quality care we provide.



# Why Choose a Continuum of Care **Community**?

Many families are choosing senior communities that offer all levels of care, and for good reason.

and took a moment to rest in her back yard, wiping sweat from her forehead. She looked at the beautiful yard where her children played growing up, and where her grandchildren now visit. Beyond the yard, she saw her house, a home where she had lived with her husband for 42 years, where she had raised four children. She loved her house and the memories but are not sure which path to it held for her.

But recently widowed at age 70, she didn't want to mow her lawn or rake her leaves anymore. She didn't want to spend her day dusting and sweeping in her four-bedroom house. Her kids had talked

Irene finished mowing her lawn, to her about downsizing, and Irene decided she was finally ready—but where should she go? Should she move to a condo down the street in an apartment building just for seniors? Or should she move to a senior living community looking for retirement living can that offered a continuum of care?

> Irene is one of many retirees who are ready to take the step to maintenance-free senior living, take. And while many people enjoy Grand Victorian residents are able rich, fulfilling lives in senior condos, they don't provide any medical or health assistance. A continuum of care community offers the independence you want, but assistance when you need it. Many

of Providence's senior communities offer different levels of care, all on the same campus.

Located in Homer Glen, Victorian Village offers a continuum of care on their campus. Seniors choose to live in The Courts, a cluster of townhomes, or at the Grand Victorian, where several different apartment styles are available. Both the Courts and to take part in various activities and outings suited for people who don't need assistance, but want to enjoy a maintenance-free lifestyle. When the time comes that their health needs become greater, they











Victorian Village offers a complete continuum of care on campus, allowing residents to stay in their senior living community and still get the assistance they need.

have two options: they can hire in-home services from Providence at Home, or they can move to another building on campus: the Victorian Inn.

Residents at the Victorian Inn are able to receive assistance with the activities of daily living, as well as specialized Memory Care services that they may need. They also have access to activities and events tailored with their needs in mind. While the Grand Victorian and the Victorian Inn both have separate entertainment and events planned, they mingle with each other.

"We encourage people to cross over as much as possible," Connie Jaros, Life Enrichment Director at Victorian Village says. "Because people move over to the Inn from the Grand fairly often, they usually is also offered Small-House style. have friends in both levels of care. We do have three separate calendars for all three levels of care,

but everyone still enjoys the same activities together."

When residents' physical needs become more advanced, they move to the Small Houses at Victorian Village. In the Small House, residents enjoy a large common area and an open kitchen and eating space, with plenty of room to sit and visit with family. Small houses have only ten people, each living in private rooms. Care Partners are able to provide the attentive skilled nursing and memory care residents need. Residents are also offered activities specifically designed for their lives in a setting that looks and feels like home, and often join residents from the Grand Victorian and Victorian Inn for entertainment and events.

Post-acute rehabilitation care When residents at Victorian Village need rehab services after an illness, injury, or surgery, they often choose to complete rehab right at Victorian Village, in the same community where they live. They receive skilled rehab services from health professionals who work to get them back on track and ready to go home.

Many families choose a continuum of care community because of the comfort and peace of mind they receive, knowing that all their care can be provided on one campus, and they will never have to move simply because of an increase in their care needs.

Providence offers a continuum of Retirement Living and Healthcare at our communities in Zeeland, Michigan; St. John, Indiana; and Homer Glen, Crete, Elmhurst, and Downers Grove, Illinois.

> For more information about the services offered at our communities, go to www.ProvidenceCommunities.com

# HOSPITAL PARTNERSHIPS They Matter

Park Place of St. John is now an Approved Provider of the Post-Acute Care Continuing Care Network (PAC-CCN) of the Franciscan ACO. We also have similar relationships with leading hospitals in Chicago and the surrounding areas.

Providence works hard to build partnerships with area hospitals and other healthcare providers to ensure high standards of quality care throughout our organization. Doctors feel confident recommending Providence for post-acute rehab, knowing our patients receive effective care that shows promising results.

Patients who have received rehab services from our buildings understand why we come so highly recommended. Dean Larson, Park Place Health & Wellness Center of St. John rehab patient, who also serves as Vice-Chairman on the governing board of Shriner's Hospital in Chicago, knows his way



*Providence holds several successful partnerships* with hospitals in the Chicagoland area.

around healthcare, and feels Park Place should be at the top of the list. "You've got a winning combo," he says. "I love the staff, and the nursing is second to none."



Providence looks forward to joining other hospital networks and is committed to upholding the highest level of care possible for all of our patients.

> To learn more about our effective rehab, go to www.ProvLifeRehab.com

### **Providence Residents Choose a Fairways Townhome for Active Living**

Jean and Mike Munley stand outside their back door. They have several different birdfeeders and plants on their porch and in their yard, as well as a lovely forest view from their kitchen windows.

These days, Mike has left the workforce, but Jean's still working part-time. "When I retire," Jean says, "my goal is going to be to get up in the morning, have my coffee, and sit out here and just enjoy myself. You can't beat this view."

lean and Mike moved to the Fairways at Village Woods from Chicago less than a year ago. A friend of theirs told them about the 55-and-better community, so they came to see for themselves. They knew immediately they wanted to live here. They chose a townhome with a forest view over the ones with lake views, and have settled in nicely. Beyond the scenic surroundings, the wildlife, and the comfortable layouts of the Fairways townhomes, residents appreciate numerous advantages and freedom for maintenance-free retirement living.

"As we get older," Jean says, "our kids won't be running over to cut the grass or shovel the snow."



Jean and Mike Munley enjoy scenic townhome living at the Fairways at Village Woods.

Townhome living allows residents to care for the interiors of their homes, while the Fairways community takes care of the outdoors.

"I don't have to worry about cutting the grass, or shoveling the walk," Mike says. "They plow your street, your driveway, and then they get out of the truck and shovel up to your front door."

Townhome living gives residents a private and spacious setting, while still being able to take advantage of the amenities of the greater senior living

community at Village Woods. They can swim in the Village Woods pool, purchase meals at the Village Woods dining room, and participate in activities. But Mike still drives into the city a couple nights a week to host karaoke shows. He'd like to host a karaoke party out of his garage for the Fairways residents.

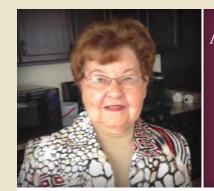
"We're really happy here," Jean says. "I'm glad we moved here together, when it was still our choice and we're able to enjoy it. We're not moving anywhere else."

Townhome living is available at the Fairways at Village Woods in Crete, as well as the Courts at Victorian Village in Homer Glen. To learn more about the Fairways, call us at (708) 672-6111, and to learn about the Courts, call (708) 301-0800.

# Testimonies

### IN THEIR OWN WORDS

We often hear about outstanding Providence experiences from our residents and their families, and they are eager to share their stories. Read on, and you will see why our communities are unique and extraordinary, right from the people who experience Providence life firsthand.



# i Carol Zandstra, €



arol Zandstra and her husband had lived in their home in Highland for many years. "I call it a 'kid house' because it was just a fun place to raise a family. We had a two-story on a lake, with all our bedrooms upstairs. We had a lot of get-togethers and holidays there. It was a fun place to have kids."

Then Carol's husband had open heart surgery, and later was diagnosed with leukemia. "It got hard to live there," Carol says. "Bedrooms upstairs meant we had to install a chair to help him up the stairs. The bathtub was too difficult for him to safely step into. One day he said, 'We can't keep fixing this house for me.' That's why we came to see Park Place."

They both loved the model apartment they saw during construction and planned to move in when Park Place opened, but Carol's husband passed away before they could move in. She decided to keep the same apartment, and she has no regrets. Her grandkids and daughter have stayed overnight in the spare bedroom, and she still uses her garage, right across the hall.

Carol has also taken advantage of the Park Place Health & Wellness Center, conveniently located next door for rehabilitation and skilled nursing services, after a surgery last summer. And she appreciates that Park Place keeps retirement living simple. "You don't have to worry about anything here. I don't have to worry about water bills, snow, taking out garbage. Everything is part of my monthly fee."

Carol just turned 80 and is still active at her local church and with her family. In fact, her greatgrandchildren come for dinner on Tuesdays, and she drives where she wants to go. But when she wants to let someone else do the driving, she takes the Park Place bus to the store or to an outing.

"You can be as active as you want here. It's the best of both worlds—living in your own home, and letting someone else do most of the work," she says. "I truly enjoy it."



### A PARK PLACE OF ST. JOHN TESTIMONIAL "You don't have to worry about anything here!"

Park Place of St. John Retirement Living Resident



## A PROVIDENCE HOSPICE TESTIMONIAL "I will always be grateful for her compassion."

💥 Wendy Pera, wife of Gonzalo Pera, Providence Hospice patient



hen Wendy Pera knew she needed to find hospice care for her husband Gonzalo, she turned to Providence Hospice.

"From the moment I met the hospice social worker, I was reassured," Wendy says. She continued to be impressed by the

quality of the hospice equipment, particularly the airbed that Wendy says made such a difference for them. "He remained comfortable."

Wendy speaks highly of the primary care nurse. "From day one, she let us know that she would be available whenever she was needed, and she was," she says. "She sat with me when my tears wouldn't stop. I will forever be grateful for her compassion. My Gonzo was kept comfortable as promised."

Wendy felt passionate about how much Gonzalo's aide cared for him. "She arrived each day with a smile and a hug for us both. She showed great respect for my Gonzo. She was so gentle, patient, and compassionate; you could tell that she cared for him like a parent. The need to serve others is in her blood and heart—it just flows from her!"

Wendy wants to thank everyone. "The care and compassion provided was beyond compare!"

And she wants everyone to know about Providence Hospice. "I share my experience with Providence every chance I get!" she says. 💥



# A SARATOGA GROVE TESTIMONIAL "Having peace of mind is what matters."

🏽 Michelle, daughter of Anamae Sinka, Saratoga Grove Respite Resident



namae Sinka lives with her daughter Michelle's family in Florida, but she still comes to Saratoga Grove for respite care.

A few years ago, when Anamae and Michelle still lived in nearby Lombard, Anamae came to Providence Healthcare and Rehabilitation Center in Downers Grove for rehabilitation. That was when

Michelle first learned of respite care.

"I didn't even know what that was," Michelle says.

Michelle learned that respite care meant that Anamae could stay at Saratoga Grove while Michelle was traveling, and that Anamae would receive a private room, three meals a day, and all the assistance she needs, in addition to being offered all the social opportunities Saratoga Grove residents enjoy on a daily basis.

"The first time, right away, I felt so comfortable here," Michelle says.

Since January of 2014, Anamae has stayed at Saratoga Grove for short respite visits 3-4 times a year. And now that they live in Florida, Michelle and Anamae fly here every time they need respite care—just for Saratoga Grove.

"People ask, 'You can't find a place closer to home?' and I tell them that I've tried," Michelle says. "But it's a place where I don't have to worry. When she's here, it's the only time I'm not with her that I'm 100% at peace."

"That peace of mind is what matters," she says. "It's worth the trip." 🐰



# SHEPHERDS IN OUR COMMUNITIES How Pastors & Chaplains Make a Difference

While not all of our residents ascribe to a particular faith, Providence wants to ensure that every resident has access to a spiritual leader who can comfort them with and celebrate the ministry of the the Word of God, pray for them, and offer wisdom. Our chaplains

and area pastors are active in our communities to meet those needs.

Our annual Pastors Masters is one way we can connect with pastors who serve our residents. The 24th Annual Pastors Masters

was held this past May at Ruffled Feather Golf Club. Providence welcomed 95 golfers from all over Chicagoland and Northwest Indiana. Attendees enjoyed food, fellowship, and 18 holes of golf. Throughout the year, many of our communities host events for



their residents' pastors. Pastors have a meal, meet with their parishioners, and learn more about what we have to offer those seniors in their congregations. Of course, our residents welcome the chance to spend time with the leaders of their churches and to show off their lives in our communities.

In addition, our chaplains serve on the front lines of our communities and services. They visit our long-term residents, but they also meet with our patients in

hospice and in rehab. Our campus chaplains lead Bible studies, worship services, and other informal gatherings as they get to know the people they serve and the needs of each person.

Our chaplains provide needed encouragement to residents and their families, especially during times of health crises or death. When people are making difficult end-of-life decisions, speaking to someone with spiritual insight makes all the difference, and that's what our chaplains provide. They feel strongly about sharing the gospel and the love of God to those they encounter in our communities.

We're grateful for the partnership we've forged with these spiritual leaders.

Making our senior living communities run smoothly and effectively only happens because many people work together, using their unique gifts to serve. People who excel at creativity, analytics, finance, organization, maintenance, empathy, and, of course, healthcare are important to the daily success of each of our resident's care.

Providence Careers More than a job — it's a calling

# Establish the Work of Our Hands

If you'd like to put your gifts and experience to use at Providence, you can find job openings at

www.workatprovidence.com

*"Establish the work* of our hands."

Psalm 90:17 NIV



services, you have probably noticed how complicated it can be. Issues come up that you never expected, and it's difficult to navigate your way through all the options, or to even find out what your options that can help: Providence Solutions.

# Providence Solutions

### AGING NAVIGATION RESOURCE

If you've already dipped your toe into the world of senior

- Providence SOLUTIONS
- are. That's why Providence Life Services now offers a service



### PROVIDENCE SOLUTIONS | AGING NAVIGATION RESOURCE

Providence Solutions can assist with finding tools and resources, as well as the selection of services, and many other needs that may arise for families dealing with the aging process. The team will make recommendations based on what is best for the person, focusing on the dignity and self-determination of each client—seniors should make all the decisions they want for as long as they can.

Terri Maxeiner, Vice President of Providence Solutions, leads the team. She has been in touch with all of our facilities, getting to know

the many aspects that make each Providence community unique and special, and allowing her



to help make the best recommendations for the various clients that utilize Providence Solution's services. Terri is a familiar face at Providence, having been a part of the Providence family for 13 years as a clinical supervisor and nurse liaison with Providence at Home. as well as working as a nurse



In addition to offering community education, Providence Solutions staff can help navigate almost all aspects of the confusing world of aging.

educator in our Education and Research Department.

One service that Providence Solutions brings to the healthcare community at large is education. In the short time since the beginning of the program, Terri has been able to offer continuing education credits to those working navigation that Providence Soluin healthcare.

In addition, if you use social media, you'll likely see Providence Solutions! The Providence Solutions Facebook page features a weekly video regarding common issues and resources that concern seniors. You can also find these videos on their YouTube channel (also named Providence Solutions). Their new web site has also or (708) 342-8090.

been launched, and it showcases several exciting features, including the Providence Solutions blog, upcoming continuing education opportunities, and instructions on how to book Providence Solutions for an event. Learn all about the many aspects of care tions offers by visiting

www.ProvidenceLifeSolutions.com.

Providence is confident that Providence Solutions will offer an added benefit to the services we already provide. To learn more about how Providence Solutions can lend you a hand, contact Terri Maxeiner at info@providencelifesolutions.com,

# Going for the

This past summer, while others were watching the Winter Olympics on television, the Village Woods community competed in the Olympics!

In August, residents took part in competitions in Balloon Volleyball, Jarts, Shot Put, and more.

> At the end of the competition, residents enjoyed showing off their wins and celebrating at the closing ceremonies.



The Village Woods Winter Olympics featured residents competing in such games as Curling, Jarts, Hockey, Noodle Ball, and so much more!



Photos from the competition and celebrations were posted on Facebook. Village Woods has held its own Olympics for many years, and plans to continue the tradition for many more.





# Senior Living is Vibrant Living in a Providence Community

You've probably heard your share of senior living myths. People picture losing their independence, missing out on what makes them unique, and fearing what it will be like for them to move to independent living housing.

Here in our Providence communities, retirement living is active living. We offer countless activities feel it was the best decision they and social opportunities, and we strive to make sure our residents know that they are home. One look at Providence-style retirement living will show you that opportunities abound, and you'll have an active, enjoyable lifestyle.

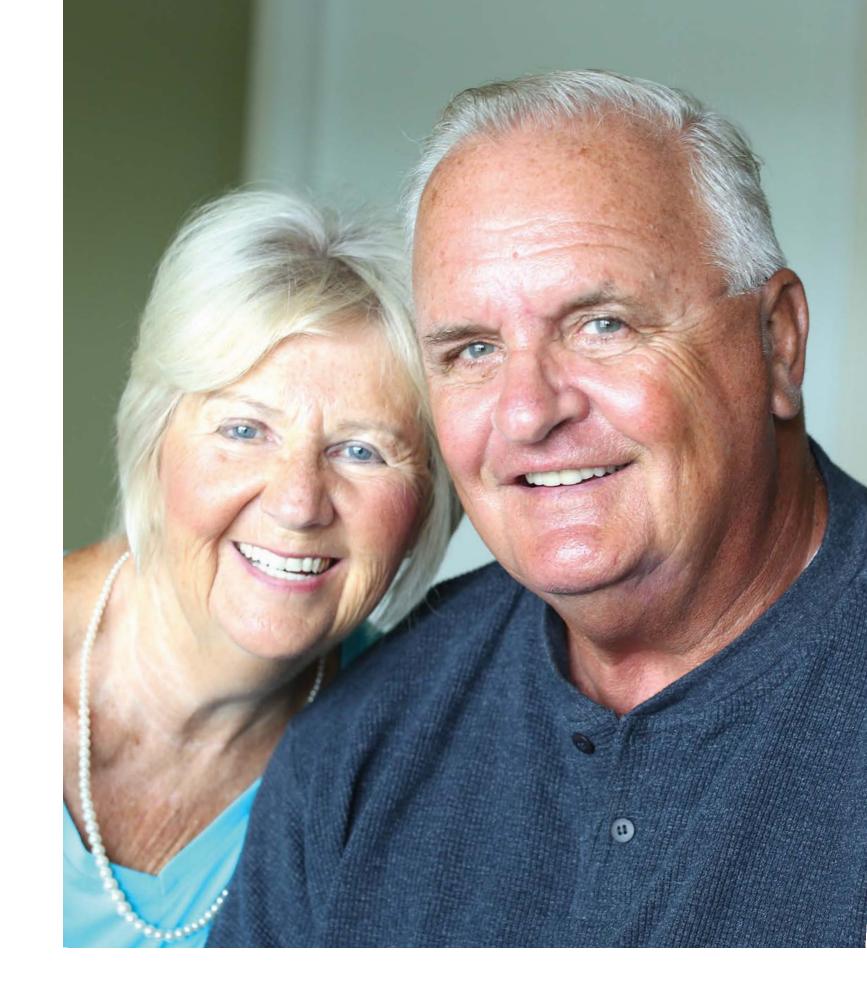
Time and again, seniors in our communities tell us how they were not sure they wanted to give up

their houses and move to one of our residences, but now they could have made. We don't get reports of our residents missing home maintenance or losing their social lives.

The truth is, myths abound concerning senior independent living. Some think senior communities are too expensive, but that is not always the case. Sylvia Erickson, 93, moved from her home to



Sylvia says that moving to Emerald Meadows saved money.





Ben's move to Village Woods revitalized his social life.

Emerald Meadows, a Providence Assisted Living community, two years ago.

"It was getting to be too much for me to keep it up," she says. She thought about hiring some-

one to help with the housework, but when she and her daughter looked at the numbers, and considered safety issues, it made more sense financially and practically for Sylvia to move to an assisted living community.

Some people believe living in a senior community is lonely and solitary, but Ben Dykstra says that Village Woods had the opposite effect on him. "When I was at home, after my wife died three years ago, I kind of dropped out of society. Many of my friends were gone. Most of the time I was lonesome." Now, he doesn't have time for loneliness. "There's so much to do here. Twice a week I go down to SeniorFit, and my trainer helps me with an exercise routine. I go to Bible study, hymn sing–just about anything that I'm in the mood for."

Hilda Dixon chose retirement living at Royal Park Place, and she enjoys the abundance of activities, from fitness, to arts and crafts, to outings, and so many other recreational events. "There are so many activities, and it's entirely up to you if you want to be involved. It seems like there's something for everyone here," Hilda says.

If you or someone you know wants to see just how fulfilling a senior community can be, we invite you to visit one of our communities. Meet our residents and potential neighbors. Find out for yourself just how active and vibrant senior living can be.



Hilda feels that there are plenty of activities for everyone at Royal Park Place.

# Social Media Keeps Seniors Social



of a graduation, dance recital, or wedding that they can't attend in person. Facebook helps alleviate loneliness and social isolation by bringing our residents closer to the people they love most, even when miles separate them.

And the relationship works for the relatives, too. When an illness or mobility issue prohibits a sibling or spouse from visiting their loved one at one of our communities, social media brings the family together. Our Facebook pages feature resident activities and events, showing how active and vibrant senior living is. And our year's most popular Facebook feature has been the Friday feature, #ProvSeniorSelfie, where our residents and staff take part in the social media staple that is the "selfie" picture. You can see our selfie collection by going to Facebook and typing #ProvSeniorSelfie into the search bar—we think you'll love seeing the faces of our community.

Each of our communities has its own Facebook page. You can find these pages by typing the community name in the search bar on Facebook. Click "like" to follow our pages and see what's happening at our communities, and just how social our seniors are.



### The fastest-growing group of Facebook users are those over the age of 60, and with good reason.

With one click, our residents can see pictures of their grandchildren who live across the country. They can watch a live stream



# ROYAL PARK PLACE | ROYAL ATRIUM INN Celebrating Service in Zeeland, Michigan

Royal Atrium Inn, our assisted living community in Zeeland, Michigan, underwent major renovations this past winter.

Royal Atrium Inn now has new carpeting, furniture, and artwork. These enhancements, as well as the improved lighting, secures the safety and beauty of our community for residents.

These improvements also add to relationships in the community. "These projects have provided us with opportunities to impact the Zeeland and Holland communities. We're scheduled to do all of the work with local contractors," says Evan Geels, Assistant Community Manager of Royal Atrium Inn. All indoor improvements were completed by Christmas.

Royal Atrium Inn also made a few updates outside by redoing the landscaping at the front entrance. The landscaping project features a range of plants that provide additional beauty, textures, and color to the community. The new



Royal Atrium Inn's improvements have enhanced the look and feel of the Assisted Living community.

benches added outside encourage residents and visitors to pause and enjoy the beautiful grounds, while also building community as they relax together.

As we enhance the future of Royal Atrium Inn, we also celebrate the completion of faithful service at Providence Healthcare & Rehabilitation of Zeeland. On August 1, after 25 years faithfully serving Zeeland, Providence Healthcare & Rehabilitation of

Zeeland changed hands and is now known as SKLD, owned by Illuminate HC, a health care management company and skilled care innovator in Michigan.

Providence Life Services will retain its ministry in Zeeland through Royal Park Place and Royal Atrium Inn, the independent and assisted living communities in town.

# ROYAL ATRIUM INN Art Show

Zeeland Public Schools held its annual Spring Art Show in March at Royal Atrium Inn in Zeeland.

This free event was open to the public and featured some of the best artwork made by students from kindergarten to 12th grade in the Zeeland Public Schools last year. Throughout the event, the middle school orchestra played in the garden, while residents and other attendees had a chance to meet and discuss work with the young artists.

While this event has been held at Royal Atrium Inn for several years, this year was special, as it had a social media focus. Evan Geels, Community Manager, enjoyed the interaction on Facebook and Snapchat throughout the evening, as well as the days that followed.

"It's important to us to connect to the greater Zeeland community and build relationships, and social media reaches across all generations," Evan said.

Tamara Draper, Creekside Middle School Art Teacher, is grateful that Royal Atrium Inn opens its doors every year to the art community.

"It's important to foster the gifts of our children," Tamara said. "We're all so glad that Royal Atrium Inn values life at every age."















# GIWING TO SENIORS **#GI≫ING**TUESDAY November 27, 2018

### Supporters used **#GivingTuesday** to Help Providence Residents

Each year on Giving Tuesday, nonprofit organizations rally their supporters for a day of maximum impact. Following the social media campaign, asking retail events after Thanksgiving known as Black Friday, Small Business Saturday, and Cyber Monday, Giving Tuesday provides an opportunity for people \$25,000, enough to pay for 100 around the world to support what matters most to them and Friends of Providence shared share that support with their social media networks.

This year, Facebook and Pay-Pal worked together to match all non-profit donations made through Facebook, beginning at

6 a.m. Giving Tuesday morning, up to \$7 million dollars. Providence started a short email and funds from Facebook and Paysupporters to donate early and share this fundraiser, hoping to maximize any donation efforts. Our goal was to raise days of care for a resident. our campaign on Facebook, using #GivingTuesday and #Help100Tuesday to gain momentum and support.

While that \$7 million matching-donation cap was met in

minutes. Providence still received \$4,850 in matching Pal, as well as a private match donation of \$500 from State Farm Insurance. We received a grand total of \$14,705 on Giving Tuesday.

We are thankful for the success of the Giving Tuesday campaign, and look forward to seeing how the Lord provides through this day in the years to come.

## The Best Around: Providence Rehab programs receive highest accolades from U.S. News & World Report



All Providence skilled nursing care communities received the highest performing ratings of Best Nursing Home with a Short-Term Stay from U.S. News & World Report's 2018-19 Overall Ratings. Park Place Health & Wellness Center of St. John and Victorian Village Health & Wellness Center also received the highest performing ratings of Best Nursing Home Overall for their Small House style of care.

U.S. News and World Report measured 552 nursing homes in Indiana, and Park Place Health & Wellness Center of St. John was one of only 16 communities to receive the highest performing ratings in both categories. They were named in the top 3% of nursing homes in the state.

U.S. News and World Report measured 733 nursing homes in Illinois, and Victorian Village Health & Wellness Center was one



of only 44 communities to receive the highest performing ratings in both categories. They were named in the top 6% of nursing homes in Illinois.

The Small House style of care offers unique care in an environment that looks and feels like home, with specially-trained staff to assist our residents, whether they are here for short-term post-acute rehabilitation stays or are part of our long-term skilled care.

Park Place Health & Wellness Center of Elmhurst, Providence Healthcare & Rehabilitation Centers of Palos Heights, and Providence Healthcare & Rehabilitation Centers of Downers Grove were also awarded with the ranking of Best Nursing Home with a Short-Term Stay.

To learn more about our style of post-acute rehabilitation, contact us today.



# Retirement Looming Ahead

Residents at Park Place Make Hats to Encourage

Retirement living at Park
Place of St. John looks
about how you'd imagine
in the friendly community. Residents spend lots of
time with grandkids and great-grandkids, relaxing
in the spacious common areas or in their elegant
apartments, and taking part in activities designed
just for them.



### RETIREMENT LOOMING AHEAD

But while enjoying retirement brings joy and relaxation, many residents also use some of their spare time to give back to the community that they've spent a lifetime building into. The Looming Club is one example. On Monday afternoons, a group of Park Place of St. John residents break out their looms and skeins of yarn to knit hats for Phil's Friends, a non-profit organization that supports people going through cancer. have one woman who sometimes

Phil's Friends has been around for almost 10 years, with thousands of volunteers supporting those struggling with cancer by providing kindness. Park Place residents support Phil's Friends by supplying handmade hats.

"I did it with my church before I lived here," Aleda Dekker says as she expertly works her fingers around the pegs of her loom. "I thought maybe others would want to do it here, too."

In a short time, the group of loomers has gone from just a few residents to almost 15, along with 3 other ladies from Aleda's church. Many get to the dining room early and stay late.

Knitting with a loom takes skill and dexterity. And it isn't just the

ladies that take part in the activity. One woman's husband helps while they watch Sunday football in front of the television.

Gina Ringo, Park Place Life Enrichment Director, makes sure the yarn keeps flowing. "Everyone goes at their own pace," she says. "Some people only work on the hats when they're down here with the club, and others work on it all week long, whenever they get a chance. We makes 4 hats in a week."

The extra time the residents take to make hats outside the club is evidenced by the sheer number of hats they've produced.

"We donated over 200 hats by the end of the year. That's pretty impressive, since it takes several hours to make one hat," Gina says.

And watching the practiced fingers working on these hats, 200 hats is amazing.

The loomers at Park Place welcome donations of yarn (and even looms) to help them continue their work in the community. If you'd like to drop off donations, contact Park Place at (219) 351-5200 or PPSJ@provlife.com.









# With You in Mind

### On November 2,

the Providence family gathered together at the Shedd Aquarium to celebrate the impact our services have had on every individual that we serve. Thanks to the support of our donors, sponsors, and staff, we have been able to stay true to our mission and expand our services.

Ever since we began Torchlight 58 years ago, it has been a blessed time of fellowship and encouragement to see what God is doing in our ministry. Torchlight is an event that gathers over 700 people on an annual basis.

This year, we heard many people saying "Best Torchlight ever!" That will be true until November 1, 2019, when we meet again for this year's Torchlight!



















# Financial Information

Providence Life Services is able to provide a variety of services to thousands of people because of the abundant generosity of a broad Christian family. A copy of our audited financial statements and the independent auditors' reports thereon may be obtained by contacting: Barry VanderGenugten, Chief Financial Officer, at 708.342.8100.

### **Providence Life Services** Corporate Facts | 2017

### CA

201	L7	

CAPACITY	
Datiranand	Lloucing

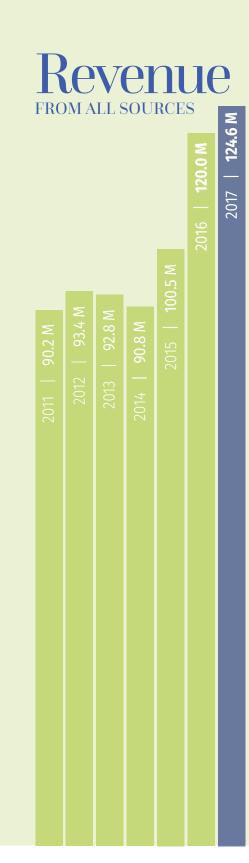
Retirement Housing	84	0
Skilled/Sub-Acute	62	8
Assisted Living	40	)5
Home Care	30	0
CURRENT CAPACITY	2,17	/3
TOTAL CLIENTS SERVED IN THE YEAR 6,992		2 A
EMPLOYEE STATISTICS		
# of Employees at Year End	1,69	91
Total Payroll	\$54,751,08	0
Total Hours Paid	2,482,63	4

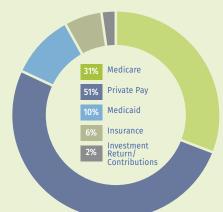
GENERAL	STATISTICS
---------	------------

0		134 acres
8	(9 campuses) Total Square Footage of Buildings	1.615.071
0	Land for Future Development	33 acres

### **VERAGE AGE OF RESIDENTS** Pr R En

Providence Palos Heights	8
Providence Downers Grove	8
Providence Zeeland	82
Village Woods	88
Saratoga Grove	89
Victorian Village	85
Royal Park Place	90
Emerald Meadows	83
Park Place Elmhurst	84
Park Place of St. John	82





### Source of Revenue



### Current Capacity BY SERVICE PROVISION

### Donations



# Generous Community



If a brother or sister is without clothing and in need of daily food, and one of you says to them, "Go in peace, be warmed and be filled," and yet you do not give them what is necessary for their body, what use is that? **IAMES 2:15-16** 

### January 1, 2018 -December 31, 2018

### **GIFTS FOR** PROVIDENCE

Kelly Aardema Dr. Cal & Sandy Aardsma Cheryl Abbott Tim & Deborah Abbring Ken & Anna-Maria Adair Richard & Glenna Adams Thomas & Clarrisa Adams Deji Adegoye Agritek Industries Art & Arlene Ahlgrim Alarm Detection Systems.Inc. Amber Mechanical Contractors. Inc. Bill & Barb Anason Roseann Andre Dr. Sunny Andrews Janet Anker Eugene & Sandra Antas Victoria Arbuckle Donald Ardito Robert Arendsen Arpac Patricia Ashley Richard & Geraldine Asmus Maria Assensi Assurance Agency, Ltd.

Kathleen August Rick & Ruth Baas Kelly Baker Dianna Bakker Ervin & Lois Bakker Thea Bakker G.P. Balluff Thom & Lucette Bamford Robert Banky Jr Joan Baratta Robert Barraza Be A Gift Foundation Mr. & Mrs. Patrick Beattie Dr. David & Jill Beezhold loe & ludy Beezhold Thomas & Cecelia Beishuizen Leona Benak Kurt & Julie Benda Derke & Doris Bergsma Edward & Janice Berleman Bethel Christian Reformed Church of Lansing Kathleen Bettenhausen Lisa Biegler Frederick & Patricia Bielawa Al & Pat Bilthouse Andy & Sheryl Birkett Rev. Heino & Karen Blaauw Ronald & Joanne Blackford Norman Blaha

Steve & Sally Blom Charles & Mae Boender Roger & Leona Boerema Harry & Alida Boerman Michele Bogaoan Janna Boger Peter & Marcia Bolt Timothy & Beth Bolt Louis & Carolyn Bommelje Gary & Sandra Borncamp Alvin & Marilyn Bosma Bernice Bosma Ruth Bosman John & Sharon Boss Kevin & Pat Botma Leanne Boylan Belinda Bratcher Marga Breckenfelder Otto Brettschneider Dale & Janet Brink Kenneth & Bonnie Brink Carol Brouwer Hal & Cheryl Brown David Brummel Amy Buikema Bill & Jean Hoffman Buikema Bill & Gertrude Buikema Edward & Yvonne Buikema Buikema Law Group Robert & Danette Buikema

Ruth Buikema Sara M. Buikema Tim & Irene Buikema Marlene Bulthuis Alan & Margaret Busic Amy Bywater Cal Devon Urgent Care Maria Calandra Calvary Academy Calvary Reformed Church of Oak Lawn Calvary Reformed Church of Orland Park Carol Candell Carden+ Sax, LLC Greg & Nancy Carlson Kymberlee Carr Margaret Casey Jack & Peggy Cashman George & Shirley Castor Frank & Sharon Catania June Cavanaugh Kirk & Jean Cavanaugh Tanya Caverl Centier Bank P.R. Champlin Michael & Francine Chapin Nancy Charters Joan Chepon Anne Chilstrom Clarence Davids & Company

Hyun Clark Warren & Virginia Clark Kenneth Cliff COH Ops Inc. Colonial Chapel Anne Rene Contreras Ellen Cook Ken & Charlene Cook Kenneth & Lisa Cooper Sandra J. Cooper Coordinated Systems Consulting John & Nancy Cordes CORE Construction Indiana. LLC Tom & Helen Corley Lorraine Cornelius Cornerstone Protestant Reformed Church - Dyer Jan Covey Robert & Margaret Craig Cheryl Cramer John & Therese Crowley Joe & Beth Cunningham Dr. Jack Czarlinski D & B Fabricators Richard Darnell Darwill. Inc. Wayne & Fran David Bill & Debra Davids Matt & Julie Davidson Dan & Kathy Davis Betty De Boer Jack & Jennifer De Boer Jay & Barbara De Boer Paul & Dorothy De Boer Paul & Pam De Boer Rick & Jan De Boer Doug & Tracie De Groot Millie De Groot Roger & Joyce De Groot Bill & Kathy De Young John & Rachel De Young

Lillian DeBartolo Wanda Decker Art & Lorraine Deckinga Marjorie DeSombre Robert & Sandra DeVries Linda Dibblee Albert & Janyce Diepstra Edward A. & Evelyn M. Dik Family Foundation Gail Dillard Melvin & Margaret Dokter George & Kris Doorn Henry & Karen Doorn Nancy Douglas Doyle Rowe LTD James & Kimberly Drennen James & Lynn Drenth Dennis & Janice Dryfhout Theresa Duran Trinidad Duran leanne Dwarshuis Ben Dykstra Brent & Michele Dykstra Cheryl Lynn Dykstra Jerry Dykstra John & Deanne Dykstra Michelle Dykstra Virginia Dykstra Ebenezer Christian Reformed Church Economy Disposal Edward Jones Investments -Jack Mudde

> "A generous person will prosper; whoever refreshes others will be refreshed.

Eenigenburg Quality Water Jean Egan Dr. George A. De Jong Loving Trust Judy Eldrenkamp Curlie Engdahl Don & Janis Engelsman Rev. Gerry & Carol Erffmeyer Robert & Gwendolyn Eriks Esser Hayes Insurance Group The Estate of Ida Jean Bilthouse The Estate of Albert J. Decker The Estate of Carl Dinges The Estate of Francis Eizenga The Estate of Ben & Kathleen Tameling The Estate of John & Joni Van Der Aa The Estate of George & Alice Van der Moler Bernard & Margaret Euwema Evenhouse & Co Bernard & Janice Evenhouse Jay & Sharon Evenhouse Facebook Faith Christian Reformed Church - Elmhurst Faith Christian Reformed Church - Tinley Park Faith Church - Dyer John & Diane Farwick Ted & Dawn Feenstra First Church (PCA) - Lansing Dian Fitzgerald Douglas Fitzgerald

Sherry Flanagan Marcia Fleming Kenneth & Carole Flutman Pete & Beverly Folkerts Wilma Folkerts Michael & Marsha Ford Joseph Frasor Jane Fritz Rebecca Furlong Mary Galbreath Bob & Linda Galloy Ronald & Joan Gang Robert & Arline Gehrt Marylou Gent Georgio's Banquets Robert Gerritsen Diane Giglio Patricia Gilmartin Rita Gimbel Carl & Marlene Gizvnski Ianet Gliva Tracy Goffard Carl & Debra Goodfriend Tina Governale Graphic Packaging Int'l West Monroe Mill Annie Gras Larry & Glenda Grassmid Great Lakes Roofing & Construction Co. Inc. John & Barbara Groenewold Elizabeth Gruber

**PROVERBS 11:25** 



### **Generous** Community

Bill & Nancy Guth Jerry & Judi Haan Lewis & Pamela Haan Richard Haan Robert & Sharon Haas Hugh Hagan Robert Haley Anne Hall Grayson & Carol Haller Cathy Hamstra Michael Harrington Chad & Jennifer Harris Chaplain Ruth Harrison Carol Hart Leo & Jane Harty Dave & Brenda Harvey Robert & Marilyn Harvey Ann Havel Andrew Hayes HealthPRO Rehabilitation Tracy Heemstra Ken & Debra Heerema Rose Heggen Bob & Carol Heikema Bonnie Heirendt Alyce Heman Jayson & Kris Hemphill Ray & Lisa Hemphill Carole Hendrick Aileen Henkel Shirley Henricksen M.A. Hilgendorf Dawn Hill Shirley Hill Jacqueline Hilt lames & Bea Hoek Thelma Hoekman Tim Hoeksema Bvron & Pat Hoekstra Fred & Barb Hoekstra Howard & Kim Hoff Homewood Disposal Service, Inc.

Hoogendoorn & Talbot, LLP Kent & Brenda Hook Helen Hountras Florence T. Hoving Ken & Gwen Hoving Vincent & Lois Hrabrich Inger Hughson Peter\* & Heidi Huizenga Michael & Kate Huizenga Timothy Huizenga Fred & Flo Huizinga Richard Huizinga Allen Hulford Debra Hulford Janice Huskisson Paul & Shirley Iannarone Cheryl Ipema Cindy Isabel Robert J. Iwema Felicia Jackson John Jacobsma Mathew & Mary James Ken & Karen Jania Connie Jaros John & Gwen Jellema Gary & Mary Jane Jenkins Natalie Jenne Dr. Natalie Jensema Richad & Judith Jesswein IIRM

Mr. & Mrs. Eric Johnson Ernst & Mary Jo Jolas Donald Jones Edward & Eleanor Jongsma Edward Jongsma Donald & Alice Joyce George & Mary Kay Kacmarek Charles & Patricia Kaduk Mark & Cynthia Kallemeyn Scott Kallemeyn Henry & Grace Kamp Lambert & Lori Kamp Timothy Kamphuis Jacqueline Kamps Brian & Patrice Kamstra Ronald & Eileen Kamstra lune Kanta Dean & Cheryl Kappler Paul & Lois Kats Todd & Deb Kelderhouse Ted Kendzora Kharis Foundation Lee & Marian Kickert Denise Kielanowicz Betty Klaassens Peter & Ruth Klein K-Line Excavating John & Donna Kloosterman Robert & Jill Knisley Knollcrest Funeral Home Bastian & Joan Knoppers

Joyce Knuepfer Ann Knutson Kolas Bible Study Group Arnold & Sandy Koldenhoven George Koldenhoven Robert & Patricia Kooima Vonda Kooima Leroy & Marjorie Koopeman William & Nancy Kort Meredith Kosek Ronald & Gayle Kovar Shirley Kozak Ray & Anita Kozlowski Gerald Krajewski Nicole Krauss William & Joan Kretz Lowell & Margaret Krischer Terry & Diane Krooswyk Cynthia Krystozek Sonja Kuhn Hilda Kuiken Jerry & Dawn Kuiper Wayne & Patricia Kujawa John & Marge Kuyers Faith La Velle Darlene LaChappelle Susan Ladendorf & Roy Jenkins John & Evelyn Lagestee Joyce Lagestee Dorothy Lakes Loran & Joan Lamie

"You will be enriched in every way so that you can be generous on every occasion, and through us your generosity will result in thanksgiving to God.' 2 CORINTHIANS 9:11



Hal Landt Jack & Deborah Lanenga Michael Langeland Robert & Betty Laning Elizabeth Lankheet Jean LaRoche Dave & Sally Larsen Martin & Virginia Larsen Susan Larson Tim Lawler James & Barbara Lazo Ruth LeBeau Ming Lee Leonard Leenderts Florence Leensvaart Bruce & Mary Leep Ken & Barb Leep Bev Leerar Robert & Virginia Lehman Scott & Stefanie Lemkuil Gary Leo Denise Leska Jerome Lewitke Dr. Al Licciardi John C. Lindemulder. Ir. Stephanie Litka Rich Lloyd Lockton Companies Richard & Roselyn Loerop Kenneth Lohbauer Roberta Long Sharon Lopez Linda Lu William Lucas Bill & Marilyn Luebbe Ruth Lux Ioan Lynch M.E.S. of Illinois, Inc. Roger Macnider James & Patricia Mander Craig & Linda Matthews Bret & Amanda Matthuis

"In everything I did, I showed you that by this kind of hard work we must help the weak, remembering the words the Lord Jesus himself said: 'It is more blessed to give than to receive." **ACTS 20:35** 

Terri Maxeiner Joseph & Helen Mazzo MB Financial Bank -South Holland/Elmhurst James Mc Kee Gerry McCarthy Edward & Sandra McKenna Timothy McKenna Joe McManus Glenn & Mary Medema Kyle & Amanda Medema Medline Industries Kenneth & Marcia Mels Men-of-A-Chord Hilda Merwin Gary & Joy Meyer Jeanette Meyer John & Margaret Meyer Paul & Pamela Meyer Kathleen Meyer-Van Dyke Midwest Refrigeration Corp. Midwest Transit Equipment Gilbert & Shirley Mitchell Jim & Joan Moder Helen Moffit William Moffit Sr Dick & Pixie Molenhouse Momence Orthodox Presbyteriar Church Kathleen Moore Suzanne Morales Kim Morton

### **Generous** Community



MRFH Ltd. (Ryan-Tews FH) Jeff & Beth Mukamal Helen Mulder Mark & Tami Mulder Phil & Kim Mulder Dr. Keith Mulki Thomas Murphy Mark & Karen Mvers Shirley Myers Thomas Myers William Naughton lames Naumann Dr. Mark & Betty Neerhof Kurt & Beverly Nelson Stephen Neuhaus William & Margaret Nihill Mary Nockels Erin Novak Joseph Nowak Gregory & Carol Nyczak David & Cindy Nyhoff Mike & Cindy Nylen Jim & Eileen O'Brien Joann Ogdon Carol Olsen James & Marilyn Olthoff Jeff & Diana Olthoff Barbara O'Neal OnePoint Patient Care William & Joan Ooms Dennis & Patricia Oostman Orland Park Christian Reformed Church Victor Ortuno Robert & Nancy Osbrink Glen Ostdiek Gene & Karen Ostergren Henry & Mary Otte Larry & Johnna Otte Barbara Otto Grace & Bill Ouellette Carol Overzet Ozinga Brothers, Inc. Diane Paarlberg Ralph & Margene Paarlberg Palos Heights Christian Reformed Church Dorothy Pampel Jeanne Panuncialman Barb Park Bob Parker Marilyn Parsons Larry Passow James Patterson David Persic Robert & Ioanne Persic Dennis & Sharon Peters Lauren Peterson Joan Philip Karen Phipps Emeline Pickands Hadley Pihl Kevin & Joann Pittman Plante Moran

### **Generous** Community

For he will deliver the needy who cry out, the affleited who have no one to help. **PSALM 72:12** 

> Sharon Pluard George Pluister Burt & Helen Polk Edith Pomykala Daniel Porch Harold & Joan Post Kathy Poulsen Rev. Mark & Linda Prestriedge Proven Business Systems Providence Bank Alvina Punt Llovd & Gracia Punt Lou & Vicki Quandamatteo Kathleen (Kassie) Quinlan Marie Quinlan Patricia Radell lim & Kristine Ravesloot Edward & Norma Reeves John Regan Karen Reinsma Noelle Repetto Resource Management Companies Timothy & Kathleen Reuland Craig Reuther Albert & Deborah Ricchio Clarence & Joan Ridder James & Carolyn Ridder Linda Ries Joseph & Kathleen Rietveld Lea Roberts Primitivo & Yolanda Robles **Roger Rodrigues**



Peter & Phyllis Roeters Cindy Ann Rohlfing Henry Rohs Jon & Abby Romano Raymond & Nancy Ronda David & Cheryl Rosendale Roundarch Isobar Inc Sharon Roy RSM US LLP Dan Rudman Gloria Rudzinski Ruff. Freud. Breems & Nelson Ltd. Crisanta Ruisz **RYAN** Companies John Ryan Howard & Edna Rynberk Carol Sack Connie Sadowski Frederick & Helene Sales Deanna Samson Robert Samusevich Donald & Ruth Santefort Douglas & Deb Santefort Laura Santoro SAS Architects & Planners John & Patricia Sasveld Craig Satrum Terance & Susan Saxsma Barbara Scapardine Henry & Ann Schenkel Schepel Auto Group Jack Schipma

Monte & Kristine Schroer Henry & Kathy Schroth Steven & Kathi Schrover Catherine Schultz Roberta Schultz Peter & Shirley Schurman Andrew & Marilyn Schutt David & Laura Schutt Gary & Joan Schutt Herman & Gayle Schutt **Jennifer Schutt** Richard & Linda Schutt David & Kathy Schuurman Terrence Schwitt Calvin & Nancy Scott Mary Seehafer Todd & Mary Seehafer Chuck & Kathy Seemayer Jennifer Severs Diane Sexton William & Joanne Sha Ed & Catherine Shea Jeff & Lisa Sheffler John Sheridan Thomas & Nicoline Shields Alexandra Shloss Dorothy Shotola Shrine of Christ's Passion Sid Kamp Trucking, Inc. Bea Siersema Rosen Silva Gloria Sinchak Chuck & Deborah Slager Timothy Slager Douglas & Susan Slinkman Mary Small Gary & Jayne Smit Jayne Smit William & Christie Smit Charles & Marilyn Smith Nicholas & Kristy Smith

Shelly & Kevin Smith Smits Funeral Homes. Ltd. Catherine Solle John Soltis Steven Sotz Evelyn Souders South Suburban HVAC Southwest Town Mechanical Joan Sparling Hank & Jackie Speelman Mary Speiser Ronald Spiekhout Nicholas Spoolstra Edwin Sprandel Laurence & Ruth Staal Anthony & Beverly Starcevich Joanne Steif-Nazimek Henrik & Christa Steiner Morna Stewart Lawrence & Margaret Stine Nancietta Stocking Carol & Mike Stogin Lisa Stoik Jacob Stoll Stolte Enterprises. Inc. Michael & Laura Stoub Robert & Debra Strangeway Mark Streicher Jack & Amy Strong William & Jean Strong Scott & Mary Studebaker Virginia Studebaker Erven & Pierina Studinski David Sullivan John Sullivan Matt & Marie Sussman Sandra Sussman Gail Sussman-Miller Virginia Swan Thomas Swigart Margaret Sybesma

Symbria Leslie Sytsma Steven Szot Joan Tameling Lee & Nancy Teng Megan Tengerstrom Virginia Tenzis Robert & Elaine Terp Al & Jackie Terpstra The Little Traveler Donald & Mavis Thomas Dave & Amy Tiemersma Shirley Tirado-Moran Dr. Nader & Nabeela Tobia Clara Togtman Laura Turpin Rosemary Twomey Amy Unger Ron & Carolyn Vallort Pierson & Lu Van Alten Betty Van Bruggen Elmer & Georgiann Van Drunen Joel & Carol Van Drunen Leona Van Drunen Don & Gerry Van Dyk Brenda Van Dyke The Van Dyke Family Charitable Foundation Howard & Nancy Van Dyke Louis & Jeanette Van Dyke Beverly VanDyken Van Eck & Dykstra, Inc. Phillip & Marjorie Van Eck Roy & Cheryl Van Eck Ruth Van Eck Darrell & Hilda Van Gameron Rich & Esther Van Hattem John & Debra Van Kalker Rob & Heidi Van Kuiken Robert & Lisa Van Lonkhuyzen Burton & Ardess Van Prooven

Vicki Sylvester

John & Laurel Van Proyen Barbara Van Schouwen Alden & Bethany Van Solkema Kevin & Renita Van Solkema Carla Van Til Sam & Judy Van Til Robert & Dorothy Van Zandbergen Dolores Vanco John & Barb Vande Werken Richard & Nancy Vandenberg Barry & Karen VanderGenugten Eleanor Vander Giessen Linda Vander Naald Tom Vander Velde Ken & Cindy Vander Wal Don & Joyce Vander Zee Michael & Kim Vander Zee William & Susan Vanderberg Ronnie & Linda Vanderbyl Peter & Anna Vanderveld Rick & Sue VanDyken Rosemary Vecchio Joe & Jennifer Velderman Robert & Phyllis Veldman Ronald & Bonnie Veldman Robert & Judy Venhousen Harley & Arlene Ver Beek Joe Vinci LuAnn Vis Marvin Vis Mervin & Sharon Visser

> And my God will meet all your needs according to his glorious riches in Christ Iesus. **PHILIPPIANS 4:19**

48 PROVIDENCE MAGAZINE | 2018 Annual Report

### **Generous** Community

Steven & Laura Voogt Robert & Mary Vos Andrew & Jane Voss David & Pam Voss Edward & Dorothy Vree Audrey Vriesman Jim & Carol Vroom Steven & Gayle Vryhof Debbie Wade James & Mary Eleanor Wall John & Bernadine Walsh Muriel Walsh Walt's Food Centers Elaine Warnke Pearl Wassenaar Robert & Jean Wassenar Don & Sandy Waterlander Howard & Phyllis Weaver Wentworth Tire Service Jacqueline Werle West Town Mechanical Western Springs Christian Reformed Church Wheaton Christian Reformed Church Catherine Whitney Steve & Stacy Wiegers Ron & Sharon Wieringa John & Kelly Wilbraham James & Mildred Wing Florence Winter Gary & Cindy Woldman

Geraldine Woldman Herbert & Carolyn Woldt Vivian Wolter Donald & Marilyn Wood Carolyn Wooten Robert & Emily Workman Robert & Beth Workman Steven & Donna Workman Nancy Wyman Rudolph Yeh Robert Yonco Kyle & Heather Yonker Tom & Judy Yonker Wendell E.Yonker Arne Young Leatitia Young Bill Zandstra Carol Zandstra Gail Zandstra Neil & Johanna Zandstra Evelyn Zeilstra John & Janice Zeilstra Marcus & Jessica Zeilstra Van & Lois Zeilstra Peter Zeman Ziegler Bob & Kathryn Zylstra Jeff & Julie Zylstra

\* Denotes Deceased



## **3** Ways to Make a Difference at a Providence Community

Providence Life Services is a nonprofit organization with a vision for enhancing the lives of seniors — but we couldn't do it without our Providence family! We are grateful for all those who give of their time, money, and effort to help us in our mission.

### THERE ARE THREE KEY WAYS FOR YOU TO JOIN US IN MAKING A DIFFERENCE

**VOLUNTEER** Providence volunteers are people who have a smile to share or a service to offer. Some interact directly with residents; others work behind the scenes. Some come on their own every week or every month; others drop in once in a while with a big group from church or school. Whatever your skill, whatever your schedule, we'd love to have you join us in making Providence a vibrant place to live.

To start volunteering, fill out the form on our website www.VolunteerAtProvidence.com or contact your local community or service for available opportunities to volunteer.

DONATE Tax-deductible gifts to Providence make a big difference in the lives of our residents. Your contribution helps bridge the gap between what the government reimburses through Medicaid and what Providence-quality care actually costs. Donations to Providence ensure that seniors continue to receive the help they need, even when they can't provide it for themselves. Gifts can be made to particular services or communities; they can be in memory or in honor of loved ones; they can be given by individuals, families, or businesses. To donate, visit our secure site: www.DonateToProvidence.com

WORK Employment at Providence is more than a job — it's a calling. Whether it's a role in housekeeping, maintenance, nursing, or administration, each employee has a chance to directly impact the lives of those we serve. We have communities throughout Chicago's south and west suburbs, a brand-new campus in St. John, Indiana, and locations in Michigan.

If you'd like to be part of the Providence team, visit www.WorkAtProvidence.com

### **PROVIDENCE LOCATIONS & SERVICES**

### **INDEPENDENT &** ASSISTED LIVING

Emerald Meadows (AL, M) 6117 Charlevoix Woods Court S.E. Grand Rapids, Michigan 49546 (616) 954-2366

Park Place of Elmhurst (IL) 1050 S. Euclid Avenue Elmhurst, Illinois 60126 (630) 333-4343

**Park Place** (AL, SN, R, M) Health & Wellness Center ELMHURST. ILLINOIS 1150 S. Euclid Avenue Elmhurst, Illinois 60126 (630) 936-4100

Park Place of St. John (IL) 10700 Park Place St. John, Indiana 46373 (219) 351-5200

**Roval Atrium Inn** (AL) 400 Parkside Drive Zeeland, Michigan 49464 (616) 772-1248

**Royal Park Place** (IL) 500 Parkside Drive Zeeland, Michigan 49464 (616) 772-2224

Saratoga Grove (IL, AL, M) 3460 Saratoga Avenue Downers Grove, Illinois 60515 (630) 971-1995



Village Woods (IL, AL) 2681 Route 394 Crete, Illinois 60417 (708) 672-6111

**REHABILITATION &** SKILLED CARE

Providence Healthcare & Rehabilitation Centers 13259 S. Central Avenue (SN, R) Palos Heights, Illinois 60463 (708) 597-1000

3450 Saratoga Avenue (SN, R) Downers Grove, Illinois 60515 (630) 969-2900

Park Place Health & Wellness Center ELMHURST, ILLINOIS 1150 S. Euclid Avenue (AL, SN, R, M) Elmhurst, Illinois 60126 (630) 936-4100

Park Place Health & Wellness Center ST. JOHN, ILLINOIS 10820 Park Place (SN, R, M) St. John, Indiana 46373 (219) 351-5205



Victorian Village (IL, AL, M)

Victorian Village Health & Wellness Center 12525 Renaissance Circle (SN, R, M) Homer Glen, Illinois 60491

(708) 590-5050

### **AGING NAVIGATION**

**Providence Solutions** (708) 342-8090

### **HOME & COMMUNITY-BASED** SERVICES

**Providence at Home** (Private Duty, Home Health) SERVING ILLINOIS & INDIANA (800) 509-2800

### **Providence Hospice**

SERVING ILLINOIS AND INDIANA (800) 509-2800

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